

1 February 2022

s9(2)(a)

Talofa lava s9(2)(a)

## RESPONSE TO AN OFFICIAL INFORMATION ACT REQUEST

On 19 November 2021, you contacted the Department of the Prime Minister and Cabinet (DPMC) requesting, under the Official Information Act 1982 (OIA), the following information:

*... copies of any and all material relating to consultations DPMC and its staff or contractors may have carried out with church/Christian leaders and/or representatives since the middle of 2021 on any aspects (actual, proposed or potential) of the Covid restrictions framework. This request includes, without limitation, any file notes of meetings/discussions, any substantive emails on the substance of such discussions, and any references to the views in briefings to ministers or their offices.*

On 14 December 2021, this request was partially transferred to the Ministry for Pacific Peoples (the Ministry) for response. I understand your request was also partially transferred to the Ministry for Ethnic Communities and the Ministry of Business, Innovation and Employment. I am responding to your request as it relates to our Ministry, namely, consultation with Pacific church leaders.

In response to your request, I can confirm that the Ministry led two consultation meetings, known as fono, with Pacific church leaders that are in scope of your request. These fono took place between mid-November and mid-December. The Ministry is committed to ensuring the shift to the COVID-19 Protection Framework (CPF) is well communicated and understood by our Pacific communities. Accordingly, the fono held were about educating and informing our Pacific communities while also listening to the concerns they raised and any challenges they may be facing with the transition.

Appended to this letter is Table 1 outlining the relevant documents, grouped by consultation meeting, which are being released to you. Please note some information has been withheld under section 9(2)(a) of the OIA to protect the privacy of natural persons. I am satisfied that there are no other public interest considerations that render it desirable to make the information withheld under section 9 of the OIA available. It was also mutually agreed between yourself and the Ministry that you did not wish to receive any material that was in Samoan. I have therefore not provided this material.

Information about the Pacific Aotearoa Community Outreach Fund may be of interest to you, it supports our Pacific communities with transitioning to the CPF. This Information can be found on our website here: [www.mpp.govt.nz/news-and-media/fund-supports-safe-covid-19-protection-framework-transition](http://www.mpp.govt.nz/news-and-media/fund-supports-safe-covid-19-protection-framework-transition).

In line with standard OIA practice, the Ministry proactively publishes its responses to OIA requests. As such, this letter will be published on the Ministry for Pacific Peoples' website. Your personal details will be removed, and the Ministry will not publish any information that would identify you as the person who requested the information.

Should you wish to discuss this response with us, please feel free to contact the Ministry at: [uia\\_requests@mpp.govt.nz](mailto:uia_requests@mpp.govt.nz).

If you are dissatisfied with this response, you have the right, under section 28(3) of the OIA, to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

la manuia



Tūaopepe Abba Fidow  
**Deputy Secretary,  
Regional Partnerships  
Ministry for Pacific Peoples**

**Table 1: Documents relating to consultation with Pacific churches/church leaders on the COVID-19 Protection Framework, grouped by consultation meeting**

No.	Date	Pacific churches	Engagement focus	Documents	Decisions on release
1.	04/11/21	Central Samoan Methodist Churches	<ul style="list-style-type: none"> <li>COVID-19 Protection Framework</li> </ul>	1.1 Chat box from Zoom meeting	Some information withheld under s9(2)(a).
				1.2 Weekly report 11 November 2021 excerpt: Central Region Zoom Fono with Metotisi (Methodist) Samoa Church Ministers.	Some information withheld under s9(2)(a).  Please note there is an error in this entry regarding the date of the fono. The fono took place on 4 November not 11 November.
				1.3 PowerPoint presentation: The next chapter of our COVID-19 response	Released in full.
				1.4 Notes for presentation	Released in full.
2.	02/12/21	National Pacific Peoples (nine Pacific breakouts and one Church breakout)	<ul style="list-style-type: none"> <li>COVID-19 Protection Framework</li> <li>My Vaccine Pass</li> </ul>	2.1 Pacific Aotearoa Community Outreach Chat box from Zoom meeting	Released in full.
				2.2 Pacific Churches Leaders National Zoom Notes 02.12.21	Some information withheld under s9(2)(a). Some information is also out of scope.

17:43:59 From Faalogo Vaai to Waiting Room Participants:

Talofa lava, o lea toetiti lava ona tatala lea o le tatou zoom I le 5.45pm, ona tatou feiloai loa lea. Malo lava le onosai

17:47:42 From Faalogo Vaai to Everyone:

Talofa lava! Welcome to our Central Samoan Methodist Church zoom fono. We hope you enjoy the music and we look forward to our talanoa this evening. If you have any questions, fa'amolemole, post them up here on the chat box. Fa'afetai lava.

18:22:33 From Jenny Taotua to Everyone:

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-health-advice-public/covid-19-self-isolation-managed-isolation-quarantine>

18:39:05 From Sepola Faavae to Everyone:

<https://www.communitymatters.govt.nz/community-organisations-grants-scheme/>

18:40:23 From Jenny Taotua to Everyone:

DIA Community Funding Advisor: Leole Malama Prasad- [leole.malama-prasad@dia.govt.nz](mailto:leole.malama-prasad@dia.govt.nz)

18:40:53 From s9(2)(a) to Everyone:

was that internal affairs please?

18:41:38 From Faalogo Vaai to Everyone:

Yes s9(2)(a) it's Internal affairs

18:41:41 From Jenny Taotua to Everyone:

Yes Department of Internal Affairs :)

18:41:52 From s9(2)(a) to Everyone:

Faafetai

18:46:09 From Sepola Faavae to Everyone:

Talofa lava, the Ministry for Pacific Peoples have an online directory that include support services for individuals, families and also across New Zealand - <https://www.mpp.govt.nz/covid-19/support-for-pacific-communities/>

18:54:38 From Sepola Faavae to Everyone:

MSD Language Number in Samoan - 0800 663 003

18:55:15 From Faalogo Vaai to Everyone:

s9(2)(a)

18:57:15 From Sepola Faavae to Everyone:

<https://www.nukuora.org.nz/funding/>

19:03:27 From Jenny Taotua to Everyone:

Jenny Taotua: Gisborne, Hawkes Bay, Wairarap and Hutt Valley region

Enclosed: Weekly Report 11 November 2021 excerpt

### **2.7 Central Region Zoom Fono with Metotisi Samoa Church Ministers**

On Thursday 11 November, the Ministry hosted a zoom meeting with the Metotisi Samoa Churches in the Central region. There are 11 Metotisi Samoa churches within the region. The fono is a response to the request from s9(2)(a) in the region, seeking the Ministry support for their church congregations and to strengthen the relationships with the Ministry. The Ministry provided the Metotisi Samoa with updates of the COVID-19 Protection Framework, funding opportunities with Government agencies and COVID updates. The talanoa provided opportunities for the Church Ministers to ask questions, raise issues and share thoughts with the Ministry.

#### **These included:**

- Issues raised around translating materials around the COVID-19 Protection Framework.
- The need to host more Zoom Fono with Church ministers so they are in the know of what is happening on a government level.
- Questions around vaccinations – Church ministers are still encouraging their people to get vaccinated, including their second vaccination.
- The need to bring the women of the church into meetings or hold separate meetings with the Ministry as the women in the church run a lot of the church ministries.
- Funding – the need to upskill or help educate people in the congregations around funding (some church ministers raised that they want to apply for funding but then need to have the young people or people in the church whose English is good and understands the criteria of Funding).

The fono confirmed monthly meetings between the Ministry and the Metotisi Samoa Church in moving forward with the next fono in early December due to November being the 'Masina Paia / Holy Month' in preparation for Christmas. We will keep you updated on future fono.

*Maureen Tukarua-Betham, Director for Regional Partnerships Central*

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# The next chapter of our COVID-19 response



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**Video**

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# Next steps in our COVID-19 response

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**Life at Red →**

At Red, we need to take action to protect our vulnerable communities and our health system from COVID-19. Learn what we all need to do.



**Life at Orange →**

At Orange, there will be community transmission of COVID-19, with increasing risks to vulnerable communities, and pressure on the health system. Learn what we all need to do.



**Life at Green →**

At Green, there is limited community transmission and our health system is ready to respond. Learn what we all need to do.

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# Life at Red

At Red, we need to take action to protect our vulnerable communities and our health system from COVID-19. Learn what we all need to do.

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### **Businesses and workplaces at Red →**

Businesses and workplaces can open at Red. Some workers may need to be vaccinated.

### **Gatherings and visits at Red →**

Gatherings and visits, such as at home, church, and sport locations, can go ahead at Red, with vaccine passes and restrictions.

### **Travel and accommodation at Red →**

You can travel around New Zealand and stay at accommodation at Red.

### **Hospitality venues at Red →**

Hospitality venues, such as cafes, bars, restaurants and nightclubs, can open at Red, with My Vaccine Pass requirements and restrictions.

### **Moving, buying and selling your home at Red →**

You can move house, and buy or sell a property at Red.

### **Education at Red →**

Education can open at Red, but you may have to follow public health measures such as wearing a face covering.

### **Events and public facilities at Red →**

Events can go ahead at Red, with My Vaccine Pass requirements.

### **Shopping and services at Red →**

You can always access food, healthcare and other basic needs at Red, and visit other retail outlets.

### **Sport and recreation at Red →**

You can play and watch sport and recreation at Red, with vaccine pass requirements at some locations.

### **Financial support at Red →**

If your income has been affected by COVID-19, you may be able to apply for financial support.

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**Life at RED**  
with my vaccine Pass

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**Life at RED**

**WITHOUT my vaccine pass**

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# Life at Orange



At Orange, there will be community transmission of COVID-19, with increasing risks to vulnerable communities, and pressure on the health system. Learn what we all need to do.

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**Businesses and workplaces at Orange →**

Businesses and workplaces can open at Orange. Some workers may need to be vaccinated.

**Gatherings and visits at Orange →**

Gatherings and visits, such as at home, church, and sport locations, can go ahead at Orange, with restrictions.

**Travel and accommodation at Orange →**

You can travel around New Zealand and stay at accommodation at Orange.

**Hospitality venues at Orange →**

Hospitality venues, such as cafes, bars, restaurants and nightclubs, can open at Orange with some restrictions.

**Moving, buying and selling your home at Orange →**

You can move house, and buy or sell a property at Orange.

**Education at Orange →**

Education can open at Orange, but you may have to follow public health measures such as wearing a face covering.

**Events and public facilities at Orange →**

Events can go ahead and public facilities can open at Orange, with restrictions.

**Shopping and services at Orange →**

You can always access food, healthcare and other basic needs at Orange, and visit other retail outlets.

**Sport and recreation at Orange →**

You can play and watch sport and recreation at Orange, with restrictions

**Financial support at Orange →**

If your income has been affected by COVID-19, you may be able to apply for financial support.

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# Life at Orange with My Vaccine Pass

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# Life at Orange without My Vaccine Pass

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# Life at Green

At Green, there is limited community transmission, and our health system is ready to respond. Learn what we all need to do.

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### **Businesses and workplaces at Green →**

Businesses and workplaces can open at Green with no restrictions.

### **Gatherings and visits at Green →**

Gatherings and visits such as at home, church, and marae can go ahead at Green.

### **Travel and accommodation at Green →**

You can travel around New Zealand and stay at accommodation at Green.

### **Hospitality venues at Green →**

Hospitality venues such as cafes, bars, restaurants and nightclubs, can open at Green with no restrictions if everyone has a My Vaccine Pass.

### **Moving, buying and selling your home at Green →**

You can move house and buy or sell your home at Green.

### **Education at Green →**

At Green, all education facilities including early childhood centres, schools, kura and tertiary providers are open.

### **Events and public facilities at Green →**

Events can go ahead and public facilities can open at Green.

### **Shopping and services at Green →**

You can always access food, healthcare and other basic needs at Green, and visit other retail outlets.

### **Sport and recreation at Green →**

You can play and watch sport and recreation at Green with no restrictions if everyone is fully vaccinated.

### **Financial support at Green →**

If your income has been affected by COVID-19, you may be able to apply for financial support.

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# Life at Green with My Vaccine Pass

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# Life at Green without My Vaccine Pass

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# Introducing My Covid Record

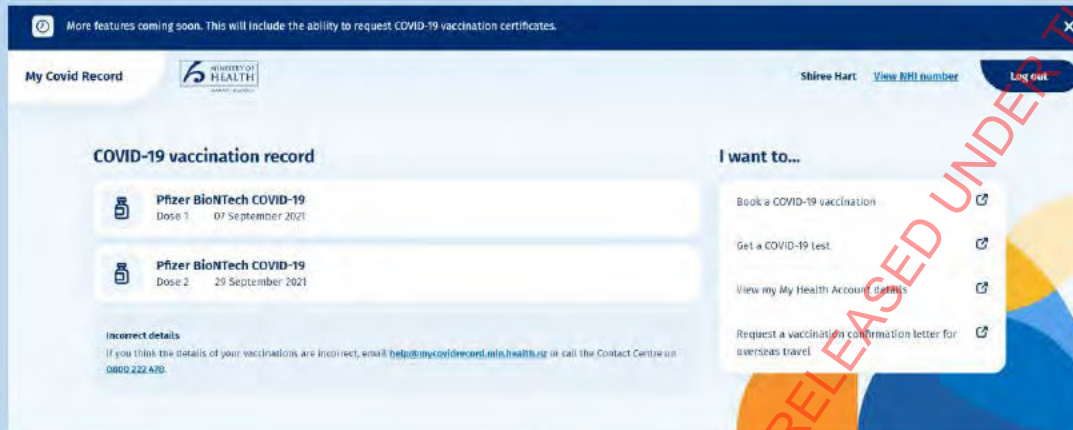
The screenshot shows the 'My Covid Record' website. At the top left, it says 'My Covid Record' and 'MINISTRY OF HEALTH HEALTH SERVICES'. At the top right, it says 'Have a My Health Account?' and 'Log in'. The main heading is 'Get your COVID-19 vaccination records'. Below this, it says 'Create a My Health Account to access your vaccination records' and 'Start'. The background features a photo of a family (a man, a woman, and a child) and a large blue and orange graphic.

**COVID-19  
Vaccination records**

**COVID-19  
Vaccination passes and  
International certificates**

**COVID-19 Test results**

# Sign into My Covid Record with a My Health Account



## Email address

Identity Document

NHI Match – manual or auto

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# Options to get a pass or certificate

**Self Service**  
<https://mycovidrecord.health.nz>

**Unique Email address**

**Identity Document**

**0800 222 478**

**No ID needed**

**Can request on behalf of someone else**

**Walk up  
Vaccination Sites**

## Passes and certificates

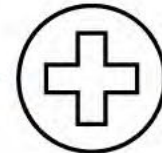
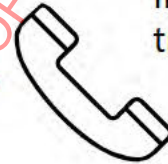
Proof of your COVID-19 vaccination.

Request pass or certificate

More information



Includes relay and translation services

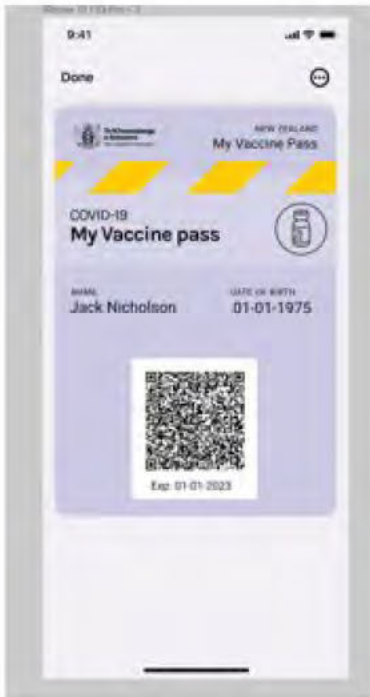


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# Vaccine Passes

Email > Wallet



Email > PDF



**Kia ora Jack,**

This card is your personal vaccine pass – an official record of your COVID-19 vaccination status.

'My Vaccine Pass' opens up possibilities throughout Aotearoa New Zealand by helping you access places that require proof that you are fully vaccinated.

**My Vaccine Pass**

Name: Jack Nicholson

Date of birth: 01-01-1990      Expiration: 30-12-2022



An official record of your COVID-19 vaccination status.

For use in Aotearoa New Zealand. Cannot be used for international travel.

Please cut out your pass and keep it somewhere safe.

**Let's work together to stamp out the virus**

- Stay home if you're sick
- Wash or sanitise your hands
- If you have COVID-19 symptoms, get a test
- Cough or sneeze into your elbow
- Wear a face covering on public transport and in many public places
- Use the NZ COVID Tracer app to scan QR codes to record your visits & turn on Bluetooth tracking

Te Kōwhiriatanga o Aotearoa  
New Zealand Government

Thank you for protecting New Zealand.

Unite against COVID-19  
MINISTRY OF HEALTH

Postage > Print



**Kia ora Jack,**

This card is your personal vaccine pass – an official record of your COVID-19 vaccination status.

'My Vaccine Pass' opens up possibilities throughout Aotearoa New Zealand by helping you access places that require proof that you are fully vaccinated.

Please cut out your pass and keep it somewhere safe.

Ngā mihi,  
**The Ministry of Health**

**My Vaccine Pass**

Name: Jack Nicholson

Date of birth: 01-01-1990      Expiration: 30-12-2022



For use in Aotearoa New Zealand. Cannot be used for international travel.

Te Kōwhiriatanga o Aotearoa  
New Zealand Government

Unite against COVID-19  
MINISTRY OF HEALTH

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# International Travel vaccination certificate

fold this first

fold this first

## Let's work together to stamp out the virus



Stay home if you're sick



If you have COVID-19 symptoms, get a test



Wear a face covering on public transport and in many public places



Wash or sanitise your hands



Cough or sneeze into your elbow



Use the NZ COVID Tracer app to scan QR codes to record your visits & turn on Bluetooth tracing

then fold this

## COVID-19 Vaccination Certificate for international travel



Te Kāwanatanga o Aotearoa  
New Zealand Government



Certificate expiry date: 18 NOV 2022

This certificate is only valid when presented alongside a photo ID.

### Personal details

Surname: HART  
Given names: SHIREE ANNE  
Date of birth: 03 MAR 1976

### Vaccine details

Disease targeted: COVID-19  
Vaccine / prophylaxis: SARS-CoV-2 mRNA vaccine  
Medicinal product: Comirnaty  
Manufacturer: Biontech Manufacturing GmbH

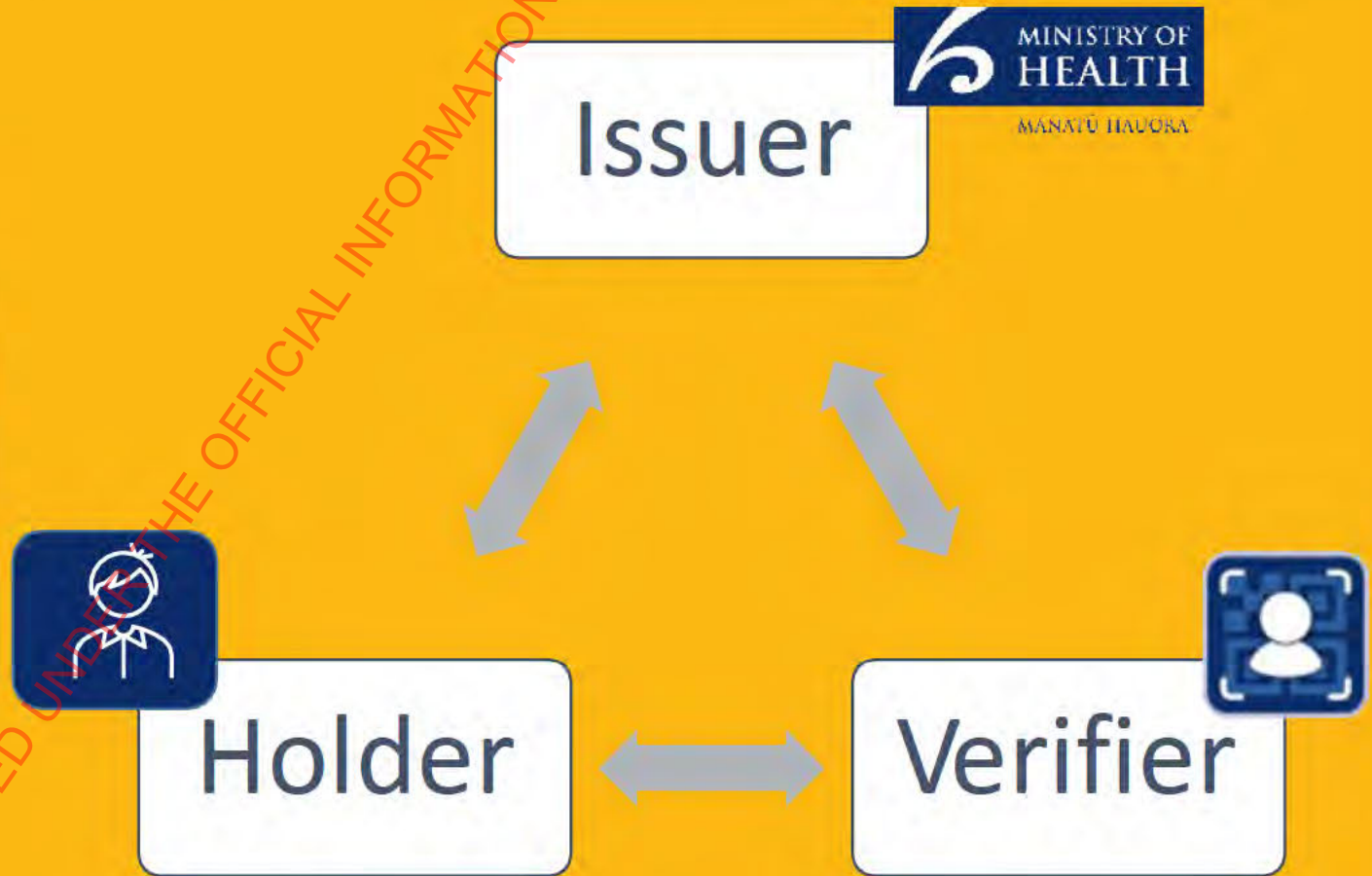
### Vaccination details

Dose number: 2  
Total series of dose: 2  
Date of vaccination: 29 SEP 2021

Please keep this vaccination certificate, which includes medical information about the vaccination you have received.

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# The elements of verifiable passes

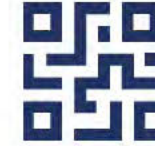


# My Vaccine Pass (NZ) Verification – 2 options



## • NZ Pass Verifier

- Is an App for mobile devices
- In the Apple App and Google Play Store
- late November
- Free and available to anyone
- No login is required
- Nothing is stored on the phone
- Needs internet to download and first scan
- No internet needed for future scanning



## 3<sup>rd</sup> party verifier apps

- It is also possible for others to build their own verifier apps, to incorporate verification into their existing technology and business processes
- [nzcp.covid19.health.nz](https://nzcp.covid19.health.nz).
- For further info email, [integration@health.govt.nz](mailto:integration@health.govt.nz)

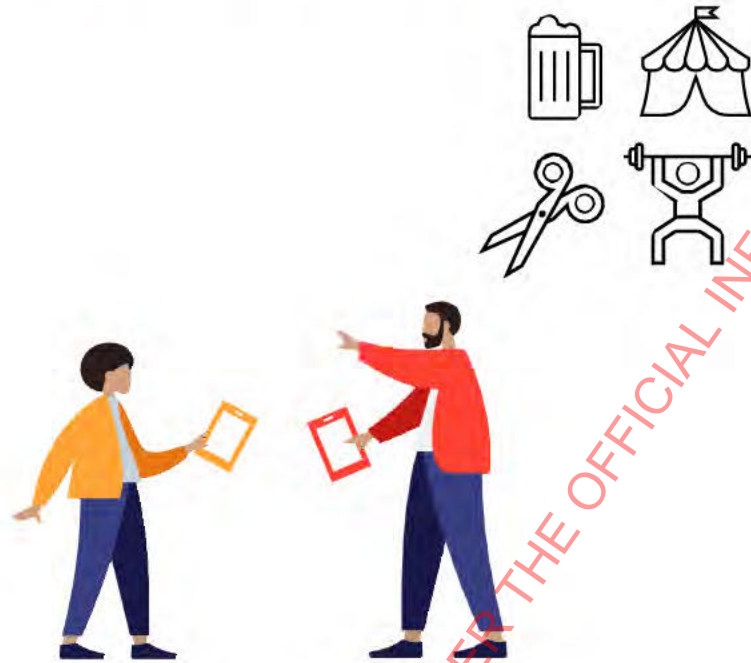
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# Vaccination pass in use with NZ Pass verifier



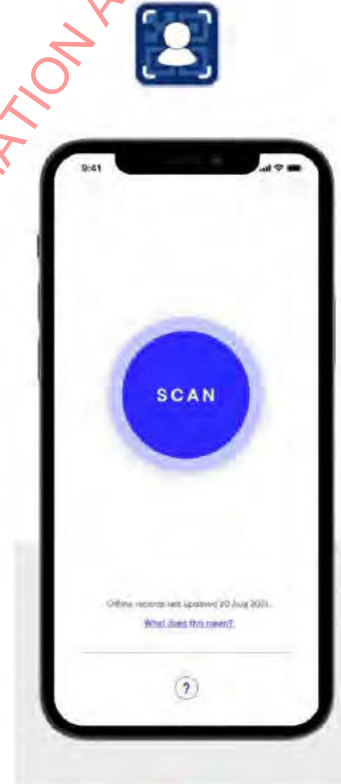
1

Download your certificate from My Covid Record  
Keep a copy on your phone or print it out



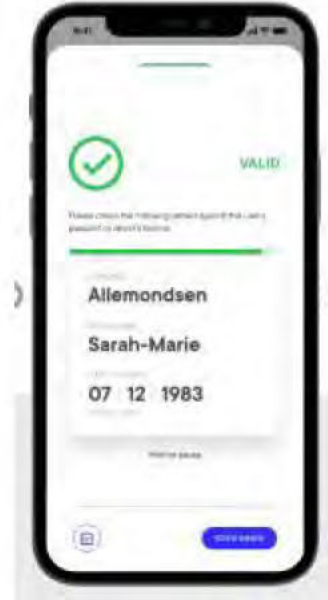
2

Customer enters, staff welcomes them and asks to see their Vaccine pass



3

Business scans QR code with app to verify



4

Vaccination status / test results confirmed

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**Sign up today!**

**[www.mycovidrecord.health.nz](http://www.mycovidrecord.health.nz)**

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# Our Communications Campaign and Collateral

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Messages to Influence hearts and minds

Education Messages

Vaccine Roll Out/ Instructional Messages

Vaccination Messaging

**"Let's journey for each other!"**

Get your Covid-19 vaccine. Visit [covid19.govt.nz](https://www.covid19.govt.nz) #CovidPacific

Unite against COVID-19

**It's our time**

Get on the journey Book your COVID-19 vaccine [www.covid19.govt.nz](https://www.covid19.govt.nz)

Unite against COVID-19

Ministry for Pacific Peoples Posted a Video Published 19 days ago

**COVID-19 Delta Variant Tips for Keeping Safe**  
Māli e lelei! The Delta variant is still out there and is highly infectious. Three things we can do to help...

1.6K Shares 999 Comments 124

Copy Post Link View Post

Ministry for Pacific Peoples Posted a Video Published 3 months ago

**Warm Pacific Greetings!** As part of the New Zealand Government's response and Unite against...

142 Shares 25 Comments 93

Copy Post Link View Post

**55+** 'Ou av heta te'

**50+** No kotou teia tuatau patia

**40+** No kotou teia tuatau patia

**30+** Ko e magaaho hau a nai

**It's our time**

Resurgence Messaging

**"We're doing our part... we got your back Aotearoa"**

Unite against COVID-19 INFORMATION FOR PACIFIC PEOPLES

Ministry for Pacific Peoples Posted a Video Published 5 days ago

**COVID-19 Alert Level Update 8 September ...**  
Kia Orāna! Here are the golden rules for Alert Levels 2 and 4. Please note that Alert Level 2 look...

Auckland Alert level 4  
Rest of NZ Alert level 2

Tei runga rai a Akarāma i te Turanga Akarereāanga 4 o te rāui no teia māka

3:51

Ministry for Pacific Peoples Posted a Video Published 20 days ago

**Exercise and Alert Level 4 in English**  
Warm Pacific Greetings! You can still exercise outdoors during Alert Level 4, as long as you are...

**How to exercise at Alert Level 4**

0:31

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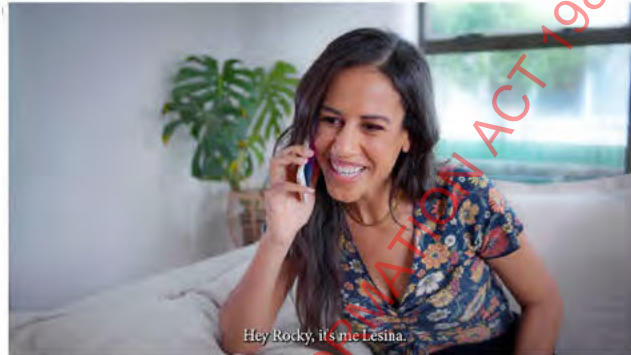


Under 30  
Campaign

# LET'S TALANOA



Episode 1: Know your Vax



Episode 2: How Vaccines are Made



Episode 3\_ Young, Fit & Vaccinated

COVID-19

**"KNOW YOUR VAX"**

DR LESINA NAKHID-SCHUSTER

ROKALANI LAVEA (Rocky)

**LET'S TALANOA**

PACIFIC AOTEAROA  
A BOARD MEMBER FOR PACIFIC PEOPLE IN AOTEAROA

COVID-19

**"HOW VACCINES ARE MADE"**

DR LESINA NAKHID-SCHUSTER

ROKALANI LAVEA (Rocky)

**LET'S TALANOA**

PACIFIC AOTEAROA  
A BOARD MEMBER FOR PACIFIC PEOPLE IN AOTEAROA

COVID-19

**"YOUNG, FIT AND VACCINATED"**

DR LESINA NAKHID-SCHUSTER

TUPOU NEUFI

ROKALANI LAVEA (Rocky)

**LET'S TALANOA**

PACIFIC AOTEAROA  
A BOARD MEMBER FOR PACIFIC PEOPLE IN AOTEAROA



**VIDEO**

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Precious moments are meant to be shared



Unite  
against  
**COVID-19**  
INFORMATION FOR  
PACIFIC PEOPLES



Get your shots, so we can be together

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**VIDEO**

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**Thank you**

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### **SLIDE 3**

New Zealand moves to the traffic lights system on 3 December. Until then, be sure to follow [Alert Level restrictions](#).

#### **Get your My Vaccine Pass**

From 3 December, you may need to show your My Vaccine Pass to enter some places. If you are fully vaccinated, you can get a pass online, over the phone or in person at a pharmacy.

### **SLIDE 4**

#### **Traffic lights**

All of New Zealand will move to the traffic light settings at 11:59pm on 2 December. The traffic lights (COVID-19 Protection Framework) protect Aotearoa New Zealand from COVID-19, while allowing vaccinated people more freedoms.

#### **Key components of the COVID-19 Protection Framework**

##### **Vaccination**

High rates of vaccination is New Zealand's key tool in protecting people and minimising the spread of COVID-19, and central to the settings in the framework.

##### **My Vaccine Pass**

My Vaccine Pass is the official record of your COVID-19 vaccination status for use in Aotearoa New Zealand.

##### **Capacity limits**

Similar to the Alert Level settings, the capacity limits specified are based on 1 metre distancing.

##### **Record keeping**

QR codes issued by the NZ Government legally must be displayed in workplaces and on public transport to enable the use of the NZ COVID Tracer app for contact tracing.

##### **Localised protections and lockdowns**

Under the framework localised lockdowns and protections can be used in addition to the three levels, if needed to control high rates of transmission.

##### **Location not specified**

If your business, service, or activity is not captured specifically in the Framework you must follow the public health measures specified in the general settings.

### **SLIDE 5**

#### **How we protect each other at Red**

There are restrictions on where we can go at Red. But there are also everyday things that everyone can do. You can meet friends and whānau inside and outside, go shopping, access healthcare, attend school and travel.

Being vaccinated will give you greater protection

### **Life at Red**

At **Red**, action is needed to protect at-risk people and protect our health system from an unsustainable number of hospitalisations.

#### [Life at Red](#)

- **General settings at Red**

- Record keeping or scanning is required.
- Face coverings are mandatory in some places (for example on flights, public transport, taxis, retail, education in Year 4 and up, including tertiary, public facilities) and encouraged elsewhere.
- Public facilities (for example, libraries, museums, public pools) are open with capacity limits based on 1-metre distancing.
- Retail (including farmers markets) is open with capacity limits based on 1-metre distancing.
- Education (schools & ECE) is open with public health measures in place.
- Workplaces are open, and working from home may be appropriate for some staff.

- **With My Vaccine Pass**

- With My Vaccine Pass, these places will be able to open with up to 100 people, based on 1-metre physical distancing:
  - hospitality (for example cafes, restaurants, bars), with people seated and separated
  - events (indoor/outdoor, for example concerts, cinemas), with people seated and separated for service of food and drink
  - gatherings at venues such as places of worship or marae
  - weddings and civil union ceremonies
  - funerals and tangihanga
  - social sports
  - outdoor community gatherings
  - gyms.

Gatherings at homes can have up to 100 people.

- These places will be able to open with other requirements:

- close-proximity businesses (for example hairdressers, beauty salons) with public health requirements in place
- tertiary education — open onsite, with capacity based on 1-metre distancing.

## **SLIDE 6**

### **My Vaccine Pass**

You will be legally required to provide your My Vaccine Pass to enter places that have vaccination requirements in place under the traffic light system. This may include hospitality venues, events, gatherings and gyms.

You cannot be asked to provide your My Vaccine Pass to access basic needs services, such as supermarkets, public transport, and essential health care.

## **SLIDE 7**

- **With My Vaccine Pass**
- With My Vaccine Pass, these places will be able to open with up to 100 people, based on 1-metre physical distancing:
  - hospitality (for example cafes, restaurants, bars), with people seated and separated
  - events (indoor/outdoor, for example concerts, cinemas), with people seated and separated for service of food and drink
  - gatherings at venues such as places of worship or marae
  - weddings and civil union ceremonies
  - funerals and tangihanga
  - social sports
  - outdoor community gatherings
  - gyms.
- Gatherings at homes can have up to 100 people.
- These places will be able to open with other requirements:
  - close proximity businesses (for example hairdressers, beauty salons) with public health requirements in place
  - tertiary education — open onsite, with capacity based on 1-metre distancing.

### **Gatherings can go ahead**

Gatherings can go ahead at Red, with and without My Vaccine Pass requirements, but with different restrictions for each.

Under the COVID-19 Protection Framework (traffic lights), household bubbles do not exist.



Examples of gatherings that can go ahead at Red include:

- catching up with friends and whānau
- weddings and civil union ceremonies
- faith-based gatherings, for example church services
- get-togethers and parties at your home
- club functions
- social sports
- funerals and tangihanga
- street parades
- free public concerts in a park
- community fairs

#### **Advice for Faith based worship**

Record keeping/scanning required. At gatherings, face coverings are required for workers and volunteers. Gatherings at a place of worship (e.g. weddings, funerals) up to 100 people based on the maximum number of people who could occupy the space if each person was 1 metre apart. Events – up to 100 people based on 1m distancing, seated and separated for service of food and drink. Gatherings at a place of worship (e.g. weddings, funerals) up to 25 people, based on the maximum number of people who could occupy the space if each person was 1 metre apart. Events cannot operate

#### **Advice for tangihanga**

A marae can have multiple groups of 100 people coming through to attend a tangihanga — as long as the groups are not on the marae at the same time and do not mix with each other.

Marae must make sure they clean all rooms and areas between groups.

#### **[Advice for marae at Red](#)**

#### **Handling, viewing and storing the tūpāpaku**

Funeral directors, faith based leaders, whānau and friends can handle and go and view the tūpāpaku (the person who has died). Up to 100 people can view the tūpāpaku, if everyone is fully vaccinated.

#### **Providing services for a tūpāpaku**

You can provide or help others provide services to a tūpāpaku if you are fully vaccinated. This can include:

- washing
- dressing
- shrouding
- other preparations for cremation or burial.

[Advice for handling, viewing and storing tūpāpaku | health.govt.nz\(external link\)](https://www.health.govt.nz/external-link)

### **Scan in or keep a record of where you go**

Organisers of the funeral or tangihanga must record attendees to make sure contact tracing can happen if needed. This includes keeping a record of the date and time of the funeral, tangihanga or viewing, and the names and contact details of everyone attending.

If you are visiting a funeral home, or attending a funeral or tangihanga, you can scan in using the NZ COVID Tracer app, or provide your details for contact tracing.

### **When your My Vaccine Pass will be checked**

Your My Vaccine Pass may be checked when you are at a venue that is following My Vaccine Pass requirements.

It may be checked at the door, or when you are inside, for example seated at your table or at a counter. A business can look at your My Vaccine Pass or use the NZ Pass Verifier App to verify it.

Businesses that are subject to My Vaccine Pass requirements are expected to check My Vaccine Pass for people on their premises, including workers.

Children under the age of 12 years and 3 months do not need to provide a My Vaccine Pass to enter places with a vaccination requirement.

Businesses can use their judgement about whether a child is younger than 12 years and 3 months. They can ask the child their age, their date of birth or to see their school ID.

### **With My Vaccine Pass**

If a gathering chooses to follow My Vaccine Pass requirements, only people with My Vaccine Pass are allowed to be there.

Children under the age of 12 years and 3 months do not need to provide a My Vaccine Pass to enter places with a vaccination requirement

- At a gathering at your home or private dwelling, there can be up to 100 people.
- At gatherings held at other venues, there can be up to 100 people based on 1-metre physical distancing in a single defined space at the venue at any time.

The limit applies to both indoor and outdoor venues.

It includes children, but not staff.

- [My Vaccine Pass](#)
- [Get vaccinated](#)

### **Scan in or keep a record of where you go**

Scan the QR code or keep a record of where you go. This will help with contact tracing for any cases in your community.

### **When your My Vaccine Pass will be checked**

Your My Vaccine Pass may be checked when you are at a venue that is following My Vaccine Pass requirements.

It may be checked at the door, or when you are inside, for example seated at your table or at a counter. A business can look at your My Vaccine Pass or use the NZ Pass Verifier App to verify it.

Businesses that are subject to My Vaccine Pass requirements are expected to check My Vaccine Pass for people on their premises, including workers.

Children under the age of 12 years and 3 months do not need to provide a My Vaccine Pass to enter places with a vaccination requirement.

Businesses can use their judgement about whether a child is younger than 12 years and 3 months. They can ask the child their age, their date of birth or to see their school ID

### **SLIDE 8**

- **Without My Vaccine Pass**
- If My Vaccine Pass is not used, the following restrictions apply:
- hospitality (for example, cafes, restaurants, bars) — contactless only
- gatherings at venues such as places of worship or marae — up to 25 people based on 1-metre physical distancing
- weddings and civil union ceremonies — up to 25 people based on 1-metre physical distancing
- funerals and tangihanga — up to 25 people based on 1-metre physical distancing
- outdoor community gatherings — up to 25 people based on 1-metre physical distancing
- tertiary education — distance learning only
- Gatherings at home can have up to 25 people.
- These places will not be able to operate without a vaccine certificate requirement:
- events (indoor and outdoor, for example cinemas, concerts)
- close proximity businesses (for example, hairdressers, beauty salons)
- gyms.

### **Without My Vaccine Pass for gatherings**

If a venue for a gathering chooses not to operate with vaccine pass requirements:

- at a gathering at your home, there can be up to 25 people.
- at gatherings held at other venues, there can be up to 25 people based on 1-metre physical distancing in a single defined space at the venue at any time.

They can be a mix of people with and without My Vaccine Pass.

The limit applies to both indoor and outdoor venues.

The limit includes children, but not staff.

### **Scan in or keep a record of where you go**

Scan the QR code or keep a record of where you go. This will help with contact tracing for any cases in your community.

- **Defined space**
- A defined space is a single indoor or outdoor space separated from other spaces. If your venue has multiple defined spaces, you should make sure as much as possible that groups do not mix.
- What this looks like in practice may vary. For example, it could mean making sure you have separate entrances for shared areas, or stagger start times. It might also mean you make sure that groups use different bathrooms or service counters.
- **Capacity limits**
- Capacity limits are based on the maximum number of people who could occupy the space if each person was 1 metre apart. People do not have to keep 1 metre apart at the venue.
- In some cases a maximum number is also specified.
- The limits include everyone, including children, in a defined space, except workers.

### **SLIDE 9**

#### **How we protect each other**

At Orange, people can continue to do everyday activities. There are restrictions to limit the spread of the virus and protect vulnerable people. But you can go to work, school, gyms, church, restaurants, and many more places.

Most businesses can open with no restrictions on numbers if they choose to follow My Vaccine Pass requirements, and only allow fully vaccinated people to enter.

If they choose not to follow My Vaccine Pass requirements, there will be limits on the number of people who can be in a venue at one time.

#### **My Vaccine Pass**

You will be legally required to provide your My Vaccine Pass to enter places that have vaccination requirements in place under the traffic light system. This may include hospitality venues, events, gatherings and gyms.

You cannot be asked to provide your My Vaccine Pass to access basic needs services, such as supermarkets, public transport, and essential health care.

### **SLIDE 10**

- **General settings at Orange**

- Record keeping or scanning is required.
- Face coverings are mandatory in some places (for example, on flights, public transport, taxis, retail, public facilities) and encouraged elsewhere.
- Public facilities (for example, libraries, museums, public pools) are open with capacity limits based on 1-metre distancing.
- Retail (including farmers markets) is open with capacity limits based on 1-metre distancing.
- Education (schools and early childhood centres) are open with public health measures in place.
- Workplaces are open.

### **My Vaccine Pass**

You will be legally required to provide your My Vaccine Pass to enter places that have vaccination requirements in place under the traffic light system. This may include hospitality venues, events, gatherings and gyms.

You cannot be asked to provide your My Vaccine Pass to access basic needs services, such as supermarkets, public transport, and essential health care.

### **SLIDE 11**

- **General settings at Orange**
- Record keeping or scanning is required
- Face coverings are mandatory in some places (for example, on flights, public transport, taxis, retail, public facilities) and encouraged elsewhere.
- Public facilities (for example, libraries, museums, public pools) are open with capacity limits based on 1-metre distancing.
- Retail (including farmers markets) is open with capacity limits based on 1-metre distancing.
- Education (schools and early childhood centres) are open with public health measures in place.
- Workplaces are open.

### **Gatherings can go ahead**

You can gather with anyone at Orange, with My Vaccine Pass requirements and restrictions. Under the traffic light system, household bubbles do not exist.

Examples of gatherings that can go ahead at Orange include:

- catching up with friends and whānau
- weddings and civil union ceremonies
- faith-based gatherings, for example church services

- get-togethers and parties at your home or private dwelling
- club functions
- social sports
- street parades
- free public concerts in a park
- community fairs
- funerals and tangihanga.

### **With My Vaccine Pass**

If a gathering chooses to follow My Vaccine Pass requirements, only people with a My Vaccine Pass are allowed to be there. Children under the age of 12 years and 3 months do not need to provide a My Vaccine Pass to enter places with a vaccination requirement.

You will be asked to show your My Vaccine Pass when you are at the venue.

There is no limit to how many people can be at the venue.

### **Scan in or keep a record of where you go**

Scan the QR code or keep a record of where you go. This will help with contact tracing for any cases in your community.

### **Slide 12**

- **Without My Vaccine Pass**
- If My Vaccine Pass is not used, the following restrictions apply:
- hospitality (for example, cafes, restaurants, bars) — contactless only
- gatherings at your home — up to 50 people
- gatherings, such as social sport, at places of worship or marae, weddings and civil union ceremonies, funerals and tangihanga — up to 50 people, based on 1-metre physical distancing
- outdoor community gatherings (with uncontrolled access, for example a public parade) — up to 50 people, based on 1-metre physical distancing.
- These places will not be able to operate without a vaccine certificate requirement:
- events (indoor/outdoor, for example concerts, cinemas)
- gyms
- close-proximity businesses (for example, hairdressers, beauty salons).

Collapse all

### **Without My Vaccine Pass for gatherings**

If a venue for a gathering chooses not to follow My Vaccine Pass requirements:

- At a gathering at your home, there can be up to 50 people.
- At gatherings held at other venues, there can be up to 50 people based on 1-metre physical distancing in a single defined space at the venue at any time.

They can be a mix of people with and without My Vaccine Pass.

The limit applies to both indoor and outdoor venues.

The limit includes children. It does not include staff.

### **Scan in or keep a record of where you go**

Scan the QR code or keep a record of where you go. This will help with contact tracing for any cases in your community.

- **Capacity limits**
- Capacity limits are based on the maximum number of people who could occupy the space if each person was 1 metre apart. People do not have to keep 1 metre apart at the venue.
- In some cases a maximum number is also specified.
- The limits include everyone, including children, in a defined space, except workers.

### **Advice for places of worship**

- Some religious rituals or practices need people to be close to each other — for example, a christening. Try to keep the time spent in close contact to a minimum.
- Encourage contactless donations instead of a cash collection box.
- You can have refreshments after a service, but people should not share drinks, cups, plates, cutlery or other items. You do not have to follow the advice for hospitality at any traffic light setting.
- Places of worship should display posters or signage indicating they will be asking people to show their My Vaccine Pass to enter.
- Consider offering online services so people who cannot attend in person can participate. This could be suitable for faith-based gatherings.
- Singing, for example, church choirs and other types of performance, can go ahead. Performers do not need to wear a face covering. Clean and sanitise musical instruments thoroughly before and after use.

(team to share the guidelines)

**SLIDE 13**

**How we protect each other**

At Green, everything can be open. Remember — being vaccinated will give you greater protection.

Many businesses and venues can choose to open with no restrictions on numbers if they follow My Vaccine Pass requirements.

If they choose not to follow My Vaccine Pass requirements, there will be limits on the number of people who can be in a venue at one time.

#### **SLIDE 14**

##### **Life at Green**

**Green** is when COVID-19 is across New Zealand, including sporadic imported cases. Community transmission is limited and COVID-19 hospitalisations will be at a manageable level. The health system will be ready to respond, including primary care, public health, and hospitals.

You will be legally required to provide your My Vaccine Pass to enter places that have vaccination requirements in place under the traffic light system. This may include hospitality venues, events, gatherings and gyms.

You cannot be asked to provide your My Vaccine Pass to access basic needs services, such as supermarkets, public transport, and essential health care.

##### **General settings at Green**

- Record keeping or scanning is required.
- Face coverings are mandatory on flights
- Public facilities (for example, libraries, museums, public pools) are open.
- Retail (including farmers markets) is open.
- Education (schools and early childhood centres) are open.
- Workplaces are open.

#### **Slide 15**

##### **General settings at Green**

- Record keeping or scanning is required.
- Face coverings are mandatory on flights.
- Public facilities (for example, libraries, museums, public pools) are open.
- Retail (including farmers markets) is open.
- Education (schools and early childhood centres) are open.
- Workplaces are open.
- **With My Vaccine Pass**



- There are no limits if My Vaccine Pass is used for:
- hospitality (for example, cafes, restaurants, bars)
- gatherings, such social sport, and at places of worship or marae
- gatherings at homes
- weddings and civil union ceremonies
- funerals and tangihanga
- events (indoor/outdoor, for example concerts, cinema)
- outdoor community gatherings (for example, community fair)
- close-proximity businesses (for example, hairdressers, beauty salons)
- gyms.

### **Gatherings can go ahead**

Under the traffic light system, household bubbles do not exist

Examples of gatherings that can go ahead at Green include:

- catching up with friends and whānau
- weddings and civil union ceremonies
- faith-based gatherings, for example church services
- get-togethers and parties at your home
- club functions
- social sports
- street parades
- free public concerts in a park
- community fair
- funerals and tangihanga

[Visiting friends and whānau at Green](#)

[Funerals and tangihanga at Green](#)

[Gatherings at a marae at Green](#)

[Community and social sport at Green](#)

### **With My Vaccine Pass**

If a gathering chooses to follow My Vaccine Pass requirements, only people with My Vaccine Pass are allowed to be there.

There is no limit to the number of people who can attend.

This applies to gatherings at your home, and gatherings at other venues. This also applies to both indoor and outdoor venues.

Children under the age of 12 years and 3 months do not need to provide a My Vaccine Pass to enter places with a vaccination requirement.

### **Slide 16**

- **Without My Vaccine Pass**
- If My Vaccine Pass is not used, the following restrictions apply:
- hospitality (for example, cafes, restaurants, bars) — up to 100 people, based on 1-metre physical distancing, seated and separated.
- gatherings, such as social sports, and at places of worship or marae, weddings and civil union ceremonies, funerals and tangihanga — up to 100 people, based on 1-metre physical distancing.
- Gatherings at your home — up to 100 people
- Events (indoor/outdoor, for example concerts, cinemas) — up to 100 people, based on 1-metre physical distancing, seated and separated for food and drink service.
- Outdoor community gatherings (for example, a public parade) — up to 100 people, based on 1-metre physical distancing
- Close-proximity businesses (for example, hairdressers, beauty salons) — face coverings for staff, 1-metre distancing between customers.
- Gyms — up to 100 people, based on 1-metre physical distancing.

### **Without My Vaccine Pass**

If a venue for a gathering chooses not to operate with vaccine pass requirements:

- At a gathering at your home, there can be up to 100 people.
- At gatherings held at other venues, there can be up to 100 people based on 1-metre physical distancing in a single defined space at the venue at any time.

They can be a mix of people with and without My Vaccine Pass.

The limit applies to both indoor and outdoor venues. It includes children under 12, but does not include staff.

### **SLIDE 19**

### **How to get My Vaccine Pass**

There are 3 ways to get your My Vaccine Pass — online through My Covid Record, over the phone, and in person at a pharmacy.

The quickest way is through the website My Covid Record.

- **Online through My Covid Record**
- To get a My Vaccine Pass through the website My Covid Record, you will need a unique email address and a valid ID.
- [How to use My Covid Record](#)
- **Request a pass**
- Log in to [My Covid Record\(external link\)\(external link\)](#)
- In the 'Passes and certificates' section, select 'Request pass or certificate'.
- The 'Select a pass or certificate' screen will open. Select 'My Vaccine Pass' and then select 'Continue'.
- In the 'Your details' screen, enter the email address that your vaccine pass should be sent to and select 'Request pass'. A confirmation screen will appear.
- You should get an email with your pass within 24 hours.
- [How to use My Covid Record to get My Vaccine Pass \[PDF, 253 KB\]\(external link\)](#)
- **Save a pass to your phone or print it out**
- The email gives you the option to save it to your phone:
- For Apple, click 'Add to Apple Wallet'
- For Android, click 'Save to phone'
- Another way to save the pass to your phone is to take a screenshot of the QR code when you open the PDF in your email. You can save this to your phone. Make sure it is not blurry or pixelated and there is blank space around the edges. It is helpful if your name can be seen in the screenshot.
- [Android screenshot instructions\(external link\)](#)
- [iPhone screenshot instructions\(external link\)](#)
- If you would prefer to have a physical copy of your pass, download and print the PDF attachment in the email.
- **Over the phone**
- If you cannot access My Covid Record, or do not have a unique email address or valid ID, you can call the Ministry of Health to request a physical copy. It will help to have your NHI number ready.
- **Phone:** [0800 222 478](tel:0800222478)
- **If you have requested a My Vaccine Pass by post**
- If you have requested a My Vaccine Pass by post, these on will be sent out on Wednesday 1 December. If you have not received your pass by Friday 3 December, you will still be able to access basic needs services.

- If you require a pass urgently, visit a pharmacy that is offering COVID-19 vaccinations. They can help you print your My Vaccine Pass.

### **In person at a pharmacy**

Pharmacies that are providing COVID-19 vaccinations can also help you request and print a My Vaccine Pass for free. Confirm in advance that they offer this service, and bring your NHI number if you can when you visit.

You do not need to have ID or an email address. You will be asked some personal details so you can be found in the system.

[Find a participating pharmacy near you — Healthpoint](#)

## **SLIDE 20**

### **When you might need it**

From Friday 3 December you may need to use My Vaccine Pass to enter events and venues as required by the traffic light system.

You may need to show it in a range of public settings. These could include:

- events
- hospitality
- close-proximity businesses, such as hairdressers and gyms
- sport
- faith-based gatherings.

Businesses may scan the QR code on your My Vaccine Pass with the NZ Pass Verifier app. This app will confirm your vaccination status for the business. You may also be asked to show ID. It will not store your data or show any information other than your name and date of birth.

Businesses cannot accept a purple vaccination card or vaccination confirmation letter as proof of your vaccination status.

### **When you will not need it**

You will not need to show proof of vaccination to access basic needs services like:

- supermarkets
- pharmacies
- health and disability services
- petrol stations
- public transport — for example, buses, trains and commuter ferries
- schools and early learning service providers
- housing and housing support services.

## **SLIDE 21**

### **If you are travelling overseas**

My Vaccine Pass cannot be used for overseas travel. If you are going to another country, you will need to request an International Travel Vaccination Certificate.

### **How to get an International Travel Vaccination Certificate**

There are 3 ways to get your International Travel Vaccination Certificate — online through My Covid Record, over the phone, and in person at a pharmacy.

- **Online through My Covid Record**
- The quickest way to get your certificate is through the website My Covid Record.
- You will need a unique email address and a valid ID.
- **Request a certificate**
- Log in to [My Covid Record\(external link\)\(external link\)\(external link\)](#)
- In the 'Passes and certificates' section, select 'Request pass or certificate'.
- The 'Select a pass or certificate' screen will open. Select 'International certificate' and then select 'Continue'.
- In the 'Your details' screen, enter the email address that your certificate should be sent to and select 'Request certificate'. A confirmation screen will appear.
- You should get an email with your certificate within 24 hours.
- [How to use My Covid Record\(external link\)](#)
- [How to use My Covid Record to get an International Travel Vaccination Certificate \[PDF, 260 KB\]\(external link\)\(external link\)](#)
- **Save or print a certificate**
- The email gives you the option to save it to your phone:
- For Apple, click 'Add to Apple Wallet'
- For Android, click 'Save to phone'
- The email also has a PDF attachment that you can download and print.
- **Over the phone**
- If you cannot access My Covid Record, or do not have a unique email address or valid ID, you can call the Ministry of Health to request a physical copy. It will help to have your NHI number ready.

**Phone:** [0800 222 478](tel:0800222478)

### **In person at a pharmacy**

Pharmacies that are providing COVID-19 vaccinations can also help you request and print an International Travel Vaccination Certificate for free. Confirm in advance that they offer this service and bring your NHI number if you can when you visit.

You do not need to have ID or an email address to get your pass or certificate from a pharmacy. You will be asked some personal details so you can be found in the system.

[Find a participating pharmacy near you — Healthpoint](#)

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## Pacific Aotearoa Community Outreach Chat box directory

Kia Orana, Ni Sa Bula Vinaka, Fakaalofa lahi atu, Mālō e lelei, Malo le soifua, Malo ni, Fakatalofa atu, Noa'ia 'e māuri, Kam na mauri, Warm Pacific Greetings Church, Community, Youth Leaders and Families.

Thank you for joining our Zoom Fono this evening.

A few housekeeping for this evening:

- Please mute your mics and only using one device
- If you would like to ask a question, please use the raise your hand function
- We have officials on the chat from agencies and providers who can answer your questions using the chat
- There will be an opportunity ask questions towards the end of the fono.

### **The Covid-19 Protection Framework**

More information on the Protection Framework can be found here <https://covid19.govt.nz/alert-levels-and-updates/covid-19-protection/>

The COVID-19 Protection Framework (traffic lights)

From MPP Website. <https://www.mpp.govt.nz/covid-19/the-covid-19-protection-framework-traffic-lights/>

New Zealand moves to the COVID-19 Protection Framework, also known as the traffic lights, on 3 December.

This new approach to COVID-19 will introduce more freedoms for vaccinated New Zealanders.

At 11:59pm on 2 December, all of New Zealand will move to the COVID-19 Protection Framework. Check the settings for your area

COVID-19 Protection Framework uses a 3 level approach to manage COVID-19 in the community:

Green - used when there's limited COVID-19 in the community, hospitalisations are at a manageable level, the health system is ready to respond

Orange – used when there's increasing community transmission of COVID-19, the whole health system has focused its resources but can manage the outbreak, there is an increasing risk to the public.

Red – used when action is needed to protect the health system and to protect at-risk populations.

We can move up levels when needed to control outbreaks. The framework is more flexible than the current Alert Level system. It provides vaccinated people more freedom.

At all levels, businesses, retail, and public facilities will generally be able to remain open for vaccinated people. Businesses that only open to vaccinated customers pose a lower risk.

We are moving to the next stage of our COVID-19 response. The COVID-19 Protection Framework (traffic lights) is central to our new minimise and protect strategy.

The framework will continue to protect New Zealanders, while also providing more certainty and new opportunities. It minimises the impact of COVID-19 through 3 settings — Red, Orange and Green.

Minimisation means we are aiming to keep the spread of COVID-19 and hospitalisations at as low a level as possible. Outbreaks will be contained and controlled, and if practical, stamped out. There will likely be some level of cases in the community on an ongoing basis.

## Pacific Aotearoa Community Outreach Chat box directory

Protection means that we will protect people from the virus, with vaccination, infection prevention and control and general public health measures — for example, contact tracing, case management and testing — and a response that focuses on minimising its significant health impacts through treatment and support. We will also protect people's health, by ensuring we are not letting cases go to the point where the impacts have flow-on effects to impact other health services.

The hard truth is that COVID-19 will spread around New Zealand, and we need to be prepared. The framework is our best tool to do this. It is intended to give as much certainty and stability as possible for people and businesses, reducing the need for widespread lockdowns

The Prime Ministers Press Release here <https://covid19.govt.nz/alert-levels-and-updates/latest-updates/introducing-the-covid-19-protection-framework/>

The PDF can be downloaded and shared into the chat

- For more information on the Covid-19 Protection Framework and translation into the nine specific languages please see here <https://www.mpp.govt.nz/covid-19/the-covid-19-protection-framework-traffic-lights/>
- Where to go for community based testing for Covid-19 throughout Aotearoa New Zealand please see here <https://covid19.govt.nz/health-and-wellbeing/covid-19-testing/community-testing-centres/>
- For information on Covid-19 translated into the nine specific languages please see here <https://www.mpp.govt.nz/covid-19/translated-covid-19-information/>
- For more information on Covid-19 please see our website <https://www.mpp.govt.nz/covid-19/>

### Covid Record

Thanks to all your hard work, many of our people are now fully vaccinated. The next step is to encourage our people to visit the MyCovidRecord website: [mycovidrecord.nz](https://mycovidrecord.nz) and log in to set up their Health Account now. (See the attached Document which shows an example of what a COVID Record page looks like.)

Once they have set up their account in [MyCovidRecord](https://mycovidrecord.nz) they can go in and check their records are correct. Then they will be ready to apply for either:

- a **vaccination pass** for use in Aotearoa New Zealand (available later in November)
- a **vaccination certificate** for use internationally outside Aotearoa New Zealand (available later in November).

The **vaccination pass** when available, will give people access to businesses that choose to provide access only to vaccinated people, such as bars, restaurants, gyms, big events or domestic airlines, when the Protection Framework is triggered as DHBs achieve 90% vaccination rates. The **vaccination certificate** when available, will enable People to travel overseas.



## Pacific Aotearoa Community Outreach Chat box directory

People will soon be able to apply for both their vaccine pass to use in Aotearoa New Zealand or vaccination certificate for international travel by visiting the [website](#) as a first option. If you have problems accessing a computer, providing ID or have an exemption, please call us on: 0800 222 478.

### ACTION NOW

You can help prepare our Pasifika people by encouraging them to take the following steps to get ready:

1. Log into [mycovidrecord.nz](https://mycovidrecord.nz) to create their own My Health Account under their correct name and check their records are correct. They will need a New Zealand identification to prove their identity, and an email address. If you have problems accessing a computer, providing ID or have an exemption, please call us on: 0800 222 478
2. Check that their vaccination-information is correct. Does it show your right name, birthday, and Dose 1 and Dose 2? Are the dates of the doses correct?
3. If the information is incorrect, use the email address or phone the 0800 number for assistance that is provided at the bottom of the website page. For any corrections to your information, you can expect a response within 24 hours via email or by phone, depending on whether you emailed or phoned.

### How to contact Work and Income

You can call us on 0800 559 009 to see how we can help  
Our contact centre is running extended hours at the moment:

- Monday to Friday: 7:00am – 6:00pm  
Saturday: 8:00am – 5:00pm
- Sunday: 9:00am – 1:00pm.
- Please ask or let us know if you want to speak to us in another language.
- For our Auckland Pacific community only, you can also contact us by email on [Leo\\_Tanoa@msd.govt.nz](mailto:Leo_Tanoa@msd.govt.nz)

### How we are operating in Auckland

Auckland, our service centres are closed to the public to keep people safe and stop the spread of COVID-19. If you have an appointment, we'll be in touch. We'll help you over the phone and through MyMSD where we can. For our Auckland Pacific community only, you can also contact us by email on [Leo\\_Tanoa@msd.govt.nz](mailto:Leo_Tanoa@msd.govt.nz)

### Auckland Pacific Food Hubs

- The Fono 0800FONO4U (366 648)
- South Seas [www.southseas.org.nz/deltasupport](http://www.southseas.org.nz/deltasupport)
- Affirming Works 0800 023 3479

### Help with food

- <https://www.workandincome.govt.nz/eligibility/urgent-costs/food.html>

## Pacific Aotearoa Community Outreach Chat box directory

### Wage subsidy

- <https://www.workandincome.govt.nz/covid-19/wage-subsidy/index.html>

### Support for Pasifika applying for the Wage Subsidy

- <https://msd.govt.nz/documents/about-msd-and-our-work/newsroom/covid-19/pasifika-wage-subsidy-flyer.pdf>

### Whanau Ora Food & Utilities Support Partners:

For a list of details on our regional Food & Utilities support partners please visit us at <http://pasifikafutures.co.nz/covid-19-support-packages/>

- or alternatively you can ring 0800 890 110.
- If you have any other questions, please reach out to us at [craig@pasifikafutures.co.nz](mailto:craig@pasifikafutures.co.nz) or [malcolm@pasifikafutures.co.nz](mailto:malcolm@pasifikafutures.co.nz) for Auckland enquiries.

### Delta Emergency Food Support

If you are in need of food support, please register below OR give us a call at 027 381 2317, link to website: <https://www.southseas.org.nz/>

If you contact our team on [Leo\\_tanoa@msd.govt.nz](mailto:Leo_tanoa@msd.govt.nz) they will be able to assist you with any questions that you may have about the resurgence payments. You can find out more information about the payment at: <https://www.ird.govt.nz/covid-19/business-and-organisations/resurgence-support-payment>

### Financial Assistance

For our church ministers and congregation members, if they have lost their job or can't work at the moment then they may be able to get a benefit or some other financial help. We may be able to help even if they are working.

We may be able to help with:

- food costs, accommodation costs, power, gas, heating or water bills, medical and dental costs

Get in touch to see how Work and Income can help (0800 559 009) or email [Leo\\_Tanoa@msd.govt.nz](mailto:Leo_Tanoa@msd.govt.nz)

### Wage Subsidy

If a Church is registered as a:

- a registered charity (incorporated under the Incorporated Societies Act 1908 and registered under the Charities Act 2005, or registered under the Charities Act 2005)
- an incorporated society (incorporated under the Incorporated Societies Act 1908)
- a non-government organisation, post settlement governance entity or, under specified circumstances, a commonly-owned group

then the church may be able to apply for the Wage Subsidy on behalf of their church minister – this is subject of course to the church meeting all the other WS eligibility criteria.

### MIQ Support info

## Pacific Aotearoa Community Outreach Chat box directory

- <https://www.miq.govt.nz/preview/39c2e833beb1a090/60ca7006a861ed77>

### **The Cause Collective - Youth Projects**

Do Good Feel Good Youth Movement (DGFG)

Chillion Sanerivi - Youth Innovation Manager

email: [chillion.s@thecausecollective.org.nz](mailto:chillion.s@thecausecollective.org.nz)

Connection and support for young people led by young people

### **The Cause Collective - Church Ministers Group**

Rev. Sam Lafolua - Lead Systems Innovator

email: [sam.l@thecausecollective.org.nz](mailto:sam.l@thecausecollective.org.nz)

### **The Cause Collective One Love South Auckland Neighbourhoods**

Tofilau Yolande Ah Chong - Neighbourhood Lead

email: [tofilau.a@thecausecollective.org.nz](mailto:tofilau.a@thecausecollective.org.nz)

Neighbourhood connection and support

### **The Cause Collective**

- Lui Po'e - Chief of Operations
- email: [lui.p@thecausecollective.org.nz](mailto:lui.p@thecausecollective.org.nz)
  
- Sandra Kailahi
- [sandra.k@thecausecollective.org.nz](mailto:sandra.k@thecausecollective.org.nz)
  
- website: [www.thecausecollective.org.nz](http://www.thecausecollective.org.nz)
- 13 Ronwood Ave, Manukau, Auckland 2104  
email: [info@thecausecollective.org.nz](mailto:info@thecausecollective.org.nz) feel free to send through any questions or enquiries to this email address

## **Pacific Aotearoa Community Outreach Chat box directory**

### **Helen Tua here from power company Mercury or GLOBUG.**

Please if you have any families who are struggling with their power bills or who are disconnected and they need advice or support, please contact me directly Helen.Tua@mercury.co.nz or 0272404922. Fa'afetai lava.

### **Whanau Ora Food & Utilities Support Partners:**

For a list of details on our regional Food & Utilities support partners please visit us at <http://pasifikafutures.co.nz/covid-19-support-packages/> or alternatively you can ring 0800 890 110. If you have any other questions, please reach out to us at [craig@pasifikafutures.co.nz](mailto:craig@pasifikafutures.co.nz) or [malcolm@pasifikafutures.co.nz](mailto:malcolm@pasifikafutures.co.nz) for Auckland enquiries.

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Timestamp	User Detail	Comments	Theme	Agency	Actions / Follow up
		out of scope [REDACTED] [REDACTED] [REDACTED]			
EXAMPLE 5:20:46 PM	out of scope [REDACTED]				
5:06pm	starts - Diane and Prayer from Rev				
5:11pm	Abba fidow to Everyone		Traffic light system	MPP	
5:22pm	s9(2)(a) to everyone	Q: could we elaborate a bit more on travelling around New Zealand? A:			
	s9(2)(a) to everyone	Red light limit is 25 for an event not using vaccination passes			
	s9(2)(a) to everyone	Although, the framework is vaccination based, what happens to the numbers/ limitation when we have no vaccinated attendees attend? A.They will not be allowed in, you will have to be vaccinated.			
	s9(2)(a) to everyone	Q: is there an app or a device that our church communities use to scan the vaccine pass? A:NZ pass verifier mobile app			
	s9(2)(a) to everyone	Q. please can you guys pass on that presentation to all contacts? A:			
	s9(2)(a) to everyone	Q: just a follow up leremias question is there a 'device' available to scan? Or is it just by downloading the app and using our phones? Im just asking in terms of large scale 'one off' events like polyfest? A. device is your phone			
	s9(2)(a) to everyone	Q: will all business be opted in to using vaccine verifiers from Friday or can they choose not to and so then face restriction in numbers under the traffic light system? A: A. businesses are encouraged to use the vaccine pass/verifier but if not, under the framework numbers will need to be restricted dependent on the current traffic light.			
	s9(2)(a) to everyone	It's the processes that will be a challenge for our community groups. How do we enforce the 100 people in a venue with vaccine passes. We all know that if Uncle Sjaosi turns up to the event and he doesn't have a vaccine pass who is going to turn him away? Are we supposed to have designated 'Enforcers' in our groups?			
5:32 pm	s9(2)(a) to Everyone	is there a way to order bulk vaccine pass for community members			
5:32 PM)	s9(2)(a) to Everyone	Just to clarify, organisations shouldn't be recording or storing vaccine pass information, just sighting the vaccine pass?			
(5:32 PM)	s9(2)(a) to Everyone	would there be issues for those with unconfirmed status?			
(5:32 PM)	s9(2)(a) to Everyone	Is there a special process for non residents and RSE to access the vaccine pass?			
(5:33 PM)	s9(2)(a) to Everyone	can communities meet with unvaccinated outside or other setting			
5:34 pm	s9(2)(a) to Everyone	what happens when the international certificate expires?			
(5:36 PM)	s9(2)(a) to Everyone	Is there a way to verify a printed copy of the certificate in case someone made copies for unvaccinated friends? I've seen chats in social media about this issue.			

(5:37 PM)	s9(2)(a) to Everyone	This is a high trust model s9(2)(a) In some situations, you are also asked for your ID e.g. driver's licence, so eventually you will get caught out.		
	00:57:40 s9(2)(a) Some people are been asked for photo ID as well!!!			
	00:58:05 s9(2)(a) for travel overseas - most countries & airlines require negative swab test results (🤔) they are "apparently not free" & could become a barrier for Pacific travellers ... FYI			
	00:58:13 s9(2)(a) Also note that vaccine pass is only valid for 6 months from the date approved			
	00:58:38 s9(2)(a) Yes, in situations where you have to prove your age to get into a bar maybe, you might be asked for photo ID, but that's the business's choice. It's not actually a requirement.			
	01:00:04 s9(2)(a) Apparently GP clinics that are vaccinating can issue vaccine passes now too			
	01:00:08 s9(2)(a) Yes s9(2)(a) That's to allow for the rapid changes happening and allowing for vaccine not lasting forever. Will need booster shot after six months, since last dose.			
	01:00:17 s9(2)(a) When we get a booster, do we need to get a new vaccine pass?			
	01:00:54 Losaline Sefesi: 'Let's Talanoa' Campaign – Pacific Youth talanoa on COVID-19			
	<a href="https://www.mpp.govt.nz/covid-19/lets-talanoa-campaign/">https://www.mpp.govt.nz/covid-19/lets-talanoa-campaign/</a>			
	01:01:09 s9(2)(a) only if your vaccine pass has expired.			

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	01:01:27 s9(2)(a) Yes, s9(2)(a)				
	01:01:40 s9(2)(a) Can I get a copy of the presentation to kuki.community.northland@gmail.com				
	01:02:01 s9(2)(a) Yes GPs can issue vaccine passes, and print them out!				
	01:02:21 s9(2)(a) Only the GPs that are vaccinating that is. Not all of them opted in.				
	01:02:28 s9(2)(a) ok. thanks Sarona, there are quite a few who are getting boosters now				

01:02:29 s9(2)(a) will the booster be every 6mth? or just open after 6mths

01:02:55 s9(2)(a) Thank you Tuaopepe for your presentation and Lisa for the powerpoint.

01:03:54 s9(2)(a) Q.what is the 0800 number pls.  
A 0800 222 478

01:04:31 Losaline Sefesi: My Covid-19 Vaccination Record – 'My Vaccine Pass'

[Apply on https://app.covid19.health.nz/](https://app.covid19.health.nz/) or call 0800 222 478

01:05:45 s9(2)(a) Do we have translators working on the 0800 number Sarona?

01:06:09 s9(2)(a) Abenzar if your last dose was over six months ago then you should get a booster shot. You can book through Book my vaccine.

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01:06:22 s9(2)(a) Just a question - with children 12+ who have been vaccinated. Does the vaccination pass have a function where parents are able to be linked to their Children and they can see this online as well? Malo - fa'afetai

01:07:16 s9(2)(a) remember Vaccine Pass for those that have had 2 Vaccination doses ☺ ...

01:08:26 s9(2)(a) If you want to enter your information with your children, use the 0800 number and have everyone's ID info with you so that the person on the 0800 line can fill in the info working with you. The fastest way though is to do it electronically for each person in your family, which takes just a few minutes each.

01:09:12 s9(2)(a) Please confirm numbers for gathering under RED. In the framework without vaccination pass its up to 10 people.

01:09:31 s9(2)(a) [if you want to ask me questions re: pass and certificates. That's my area.](#)

01:10:04 s9(2)(a) I've just downloaded the NZ Pass verifier. Is this for everyone to use.

01:10:49 s9(2)(a) Yes. If you want to scan people coming into your house, you got that! If you want to scan people coming to your youth group, again, use the verifier.

01:11:15 s9(2)(a) Awesome thank you

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01:12:06 s9(2)(a) Clarification received for my question thank you.

01:12:55 s9(2)(a) Q. Can businesses covered by the My Vaccine Pass mandate operate with unvaccinated workers?

Businesses covered by the My Vaccine Pass requirements need to ensure all workers are

vaccinated, this includes under all traffic light settings for hospitality, events, close-contact

businesses and gyms. The mandate also applies to on-site tertiary education when Red settings are in place.

If workers are not vaccinated at a hospitality business they cannot operate. Vaccination in

these sectors is an important tool for reducing infection and transmission.

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