

24 June 2025

**s9(2)(a)**

Mālo e lelei **s9(2)(a)**

## **RESPONSE TO AN OFFICIAL INFORMATION ACT REQUEST (REF: DOIA049-2024/25)**

On 23 May 2025, you contacted the Ministry for Pacific Peoples (the Ministry) requesting under the Official Information Act 1982 (OIA), information on the Royal Commission of Inquiry into Historical Abuse in State and Faith-Based Care's recommendations. I have outlined your specific request and my response below.

*I write to request that you please supply the following information under the Official Information Act.*

*Since 1 December 2023, all advice provided to the Crown Response Unit and/or Office including, but not limited to, aide memoires, briefings, memos, reports, powerpoint presentations, summaries, bullet-points, about:*

- the Royal Commission of Inquiry into Historical Abuse in State and Faith-Based Care's recommendations to establish an independent, survivor-led redress system and scheme*
- the High-Level Design Group's proposal Pūtahi Te Mauri He Wai Ora E*
- establishing an independent redress system and scheme*
- the redress changes announced by Minister Stanford on the 9 May 2025*
- the current redress system and various claim mechanisms across government agencies*
- potential changes to the current redress system and various claim mechanisms across government agencies*
- compensation, redress and rehabilitation options for survivors of abuse in care (past, present and future).*

### **Auckland**

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PO Box 97005,  
South Auckland Mail Centre 2240  
P: 09 265 3200

### **Wellington National Office**

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Wellington, 6011  
PO Box 833, Wellington 6143  
P: 04 473 4493

### **Christchurch**

Level 1, BNZ Centre  
120 Hereford St  
Private Bag 4741,  
Christchurch 8011

I have identified 12 documents that fall within the scope of your request, and these are itemised in **Appendix 1**. Some documents have been released to you with some information withheld under section 9(2)(a) of the OIA to protect the privacy of natural persons. I am satisfied that there are no public interest considerations that render it desirable to make the information withheld under section 9 of the OIA available.

Regarding document 4, the reference to the attached recommendations is now superseded by the final and published recommendations that you can access [here](#).

In line with standard OIA practice, the Ministry proactively publishes some of its responses to OIA requests. As such, this letter may be published on the Ministry for Pacific Peoples' website. Your personal details will be removed, and the Ministry will not publish any information that would identify you or your organisation.

Should you wish to discuss this response with us, please feel free to contact the Ministry at: [oa\\_requests@mpp.govt.nz](mailto:oa_requests@mpp.govt.nz).

If you are dissatisfied with this response, you have the right, under section 28(3) of the OIA, to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Mālō 'aupito



Dr James Greenwell  
**Interim Deputy Secretary**  
**Policy & Insights**

## Appendix 1: List of documents

#	DATE	PURPOSE	DECISION ON RELEASE
1.	19 February 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	Some information withheld under section 9(2)(a) of the OIA.
2.	30 April 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
3.	6 June 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
4.	7 June 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
5.	14 June 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
6.	14 June 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
7.	9 September 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
8.	5 November 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	
9.	18 December 2024	Email from Ministry for Pacific Peoples to Crown Response Unit	Released in full.
10.	25 February 2025	Email from Ministry for Pacific Peoples to Crown Response Unit	Some information withheld under section 9(2)(a) of the OIA.
11.	27 February 2025	Email from Ministry for Pacific Peoples to Crown Response Unit	
12.	25 March 2025	Email from Ministry for Pacific Peoples to Crown Response Unit	Released in full.

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### Christchurch

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120 Hereford St  
Private Bag 4741,  
Christchurch 8011

**From:** [Emmerson Toomaga](#)  
**To:** [Zac Young](#)  
**Cc:** [MPP Advice](#)  
**Subject:** FW: FOR REVIEW: CRU Cabinet Paper  
**Date:** Monday, 19 February 2024 7:18:52 pm  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[Cabinet Paper for agency review - Crown Response to the Royal Commission of Inquiry into Abuse in Care - Overview and upcoming decisions.docx](#)

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Kia ora Zac

First off, our apologies for getting this feedback to you so late, and thank you so much for your patience. Thank you for sending this cabinet paper for feedback, which provides an update on the work of the Abuse in Care Royal Commission Inquiry date, and considerations for next steps. We note this material will be put to the Business Cabinet Committee in March. As you know, mindful that Pacific peoples have been overrepresented in care (and impacted disproportionately by abuse in care) the Ministry has been working with you on this matter since 2022, providing feedback through the Redress Working Group.

Please find below our comments for your consideration.

#### ***The Royal Commission to release its final report in March 2024***

- The draft report includes detailed analysis of abuse in state and faith-based settings during 1950–1999, with a particular emphasis on the experiences of Pacific peoples (among others).
- The Ministry is seeking to further understand the impacts of these statements for Pacific peoples, prior to the report being released. The Ministry acknowledges we are working with officials to gain access to Pacific related sections of the report, and can provide any further advice through the Redress Working Group as appropriate.
- In addition, we understand that the Royal Commission's recommendations are likely to cover a range of Ministerial portfolios and collaboration and commitment across the Crown will be needed to implement these. As one of 17 agencies who have been part of the Crown Response, we are interested in understanding more about coordination between agencies to brief relevant Ministers prior to the release of the final report.
- We note the Royal Commission is due to provide its final report with recommendations to the Governor-General on 28<sup>th</sup> March 2024.

#### ***An in-principle decision is sought on the delivery of a public apology***

We note that the Royal Commissions redress report recommended a public apology to survivors.

- We see significant links to the Ministry's work on the Dawn Raids apology, and note that these apologies have been successful in supporting the affected communities and reconciliation between those communities and the Crown.
- We understand our previously shared insights into this process were well-received, and the Ministry is happy to continue to provide advice to support this future policy work, where appropriate.

#### ***Next steps***

- The Ministry notes your legislative timeline:
  - if Cabinet agree to delivering a public apology, an update will be provided in May for decisions on the content of the apology.
  - you will be seeking decisions from Cabinet on proposals for a new redress system for survivors in June 2024.
- As mentioned, the Ministry would like to have visibility of the final report prior to publication to fully understand the implications for Pacific peoples as highlighted above and will provide any future advice through the Redress Working Group as appropriate.

We continue to support this important work and appreciate you keeping us informed. We would like to see a final copy of the cabinet paper that is submitted for our records.

Fa'afetai lava,

**Emmerson Toomaga (she/her)**

Senior Policy Analyst, Policy  
Level 1, 101-103 The Terrace  
PO Box 833, Wellington 6140, New Zealand



**From:** Zac Young <[zac.young@abuseinquiryresponse.govt.nz](mailto:zac.young@abuseinquiryresponse.govt.nz)>

**Sent:** Friday, February 2, 2024 4:32 PM

**To:** Adrian Ross <[Adrian.Ross@police.govt.nz](mailto:Adrian.Ross@police.govt.nz)>; Alex.Haddow@publicservice.govt.nz  
<[Alexia.Ford@acc.co.nz](mailto:Alexia.Ford@acc.co.nz)>; Anne Johnston <[Anne.Johnston@ot.govt.nz](mailto:Anne.Johnston@ot.govt.nz)>;  
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<[jarrod.williams@ot.govt.nz](mailto:jarrod.williams@ot.govt.nz)>; Jasmine Kaa <[Jasmine.Kaa@tpk.govt.nz](mailto:Jasmine.Kaa@tpk.govt.nz)>; Mark Bryant [Crown  
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<[Phil.Knipe@health.govt.nz](mailto:Phil.Knipe@health.govt.nz)>; [sacha.thorby@corrections.govt.nz](mailto:sacha.thorby@corrections.govt.nz); Stuart Parkinson  
<[Stuart.Parkinson023@whaikaha.govt.nz](mailto:Stuart.Parkinson023@whaikaha.govt.nz)>; Susie Brown <[susie.brown@ot.govt.nz](mailto:susie.brown@ot.govt.nz)>;  
<[belinda.battley@dia.govt.nz](mailto:belinda.battley@dia.govt.nz)>; [james.anderson2@mbie.govt.nz](mailto:james.anderson2@mbie.govt.nz); [daniel.white@treasury.govt.nz](mailto:daniel.white@treasury.govt.nz);  
<[Laura.Power@acc.co.nz](mailto:Laura.Power@acc.co.nz)>; [margaret.mabbett@publicservice.govt.nz](mailto:margaret.mabbett@publicservice.govt.nz); Leilani Unasa  
<[Leilani.Unasa@mpp.govt.nz](mailto:Leilani.Unasa@mpp.govt.nz)>; [stephanie.ramirez@education.govt.nz](mailto:stephanie.ramirez@education.govt.nz);  
<[Bethan.Streatfield@publicservice.govt.nz](mailto:Bethan.Streatfield@publicservice.govt.nz)>

**Subject:** FOR REVIEW: CRU Cabinet Paper

IN-CONFIDENCE

Kia ora koutou,

As discussed at the redress working group yesterday, the Crown Response Unit are preparing a Cabinet paper, which is intended to go to Cabinet Business Committee in early March.

Attached is the draft Cabinet for your review. We would appreciate your comments on the paper by **COB Friday 8 February**. As discussed yesterday, we understand that this is a tight timeframe. If you anticipate issues with your agency's ability to complete feedback by Friday, let me know and we can look at possible options. The content in the paper is predominantly content that you will be familiar with from the BIM and other recent CRU papers, so we don't anticipate the review process being too resource-intensive.

Let me know if you have any further questions, around process or content.

Ngā mihi,

Zac

**Zac Young** | Senior Policy Analyst | Crown Response Unit

Location: 142 Lambton Quay, Wellington 6011

Phone: s9(2)(a) | Email: [zac.young@abuseinquiryresponse.govt.nz](mailto:zac.young@abuseinquiryresponse.govt.nz)

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**From:** [Emmerson Toomaga](#)  
**To:** [Moana Jamieson-Sinclair](#)  
**Cc:** [MPP Advice](#); [Hannah Hoang](#)  
**Subject:** RE: Draft Cabinet paper for agency consultation - Crown Response to the Abuse in Care Inquiry work programme  
**Date:** Tuesday, 30 April 2024 11:31:44 am  
**Attachments:** [image002.png](#)  
[image003.png](#)  
[image004.png](#)

Talofa Moana

Thank you for the opportunity to comment on this draft Cabinet paper regarding the Crown Response to the Abuse in Care Inquiry Work Programme. We acknowledge this paper is being socialised with the joint Ministers group concurrently, ahead of their first meeting on Wednesday, 1 May 2024.

As an introductory point, we would like to acknowledge the work, and careful effort, that is being directed towards properly understanding (and responding to) the specific experiences and needs of Pacific survivors of abuse in care.

The Ministry stands by to support your ongoing analysis and engagement in this regard.

### **Population implications**

- We acknowledge that evidence provided to the Royal Commission highlights that Pacific peoples have been disproportionately impacted by abuse in care and the Ministry supports efforts to ensure the Crown response considers the specific needs, cultures and context of Pacific survivors.
- The Royal Commission also identified through their engagements that for Pacific peoples, life has traditionally been built around the family, the Church and the village. In New Zealand, the Church has often taken on the role of the village as well, and leaders within the Church are held in the highest regard. Pacific values are also held highly within Pacific cultures (particularly, humility and respect towards authority).
- As the Royal Commission has identified, this specific cultural context has meant that many Pacific survivors of abuse remain silent. We encourage ongoing consideration of this context (and the barriers Pacific survivors face) when developing the Redress and public apology. We provide further detailed comment below on culturally responsive approaches which will best meet the needs of Pacific peoples affected.

### **Consultation with Pacific peoples**

- Thank you for acknowledging that it is important the Crown considers the specific culture and needs of the affected overrepresented groups, including Pacific peoples, in its decisions on redress (and throughout its overall response).
- We know the Royal Commission has engaged with Pacific communities as the Inquiry has developed, which included public hearings and fono with Pacific youth, disabled peoples and workers.
  - We anticipate you will use those insights and learnings from the Royal Commission's engagement, and we are interested to know more about what this will look like.
  - We will continue to work with you to better understand the needs of Pacific peoples affected, and support how you can best engage with Pacific survivors and their families.
- The Abuse in Care Inquiry has significant links to the Ministry's Dawn Raid Apology.
  - In 2022, the Ministry presented to the CRU on the Dawn Raids apology, sharing insights of our experience. We have also shared advice on the Dawn Raid Apology's goodwill gestures including Teu le Va (Dawn Raids History Community Fund) and how these were socialised with Pacific communities.
  - The Ministry's engagement for the Dawn Raids apology drew heavily upon existing relationships between officials and Pacific communities. In our experience,
    - Having familiar, trusted people engaging with Pacific families affected by the Dawn Raids was a key component of the engagement process.
    - This allowed those affected by the Dawn Raids to share with an individual whom they already had an established and trusting relationship.
  - The Royal Commission has acknowledged that Pacific people may be reluctant to speak about their experiences of being in care (or being abused in care).
    - As this may be a persistent barrier for Pacific peoples, a tailored approach, working alongside trusted community leaders, will be most effective when engaging with Pacific communities.
    - This may require further consideration of appropriate resourcing and associated costs.

- We are happy to share further insights as appropriate.
- As part of your ongoing Pacific engagement, we strongly recommend that to ensure the most culturally-responsive approach, you use the Ministry's cultural capability tool - [Yavu](#), which provides guidance on how best to engage with Pacific communities.
  - This tool is easy to use, culturally responsive and can help to further inform your engagements with Pacific peoples.
  - The Ministry may also be able to support in establishing best practice standards for these engagement efforts. Please reach out to us if this would be helpful.

### **Communications plan**

- We understand a communications plan is being developed that identifies opportunities for greater transparency and survivor understanding of Cabinet decisions. We support this approach and have a delegate from our Pacific Peoples Communications team ready to support you, when cross-agency input is required. We look forward to receiving more information on this plan in due course.
- Paragraph 19 discusses the complexity of this landscape with multiple agencies and institutions, and that the current claims system can seem bureaucratic to families.
  - It is important that Pacific families can understand and confidently navigate claims systems and processes, to ensure they receive any available compensation (noting that claims processes in other contexts – for example accident compensation under the ACC scheme – have been shown to be difficult to access for Pacific peoples).
  - The Ministry is happy to provide feedback on how you can engage with Pacific survivors so they can better understand and navigate system changes.
- We understand you are planning on releasing the public apology text in a range of languages, including Pacific languages.
  - The Ministry maintains specialist language expertise for Pacific peoples, and we are happy to discuss how we can best support the development and translation of these documents.

Thank you for the opportunity to provide feedback on this draft Cabinet paper. We acknowledge expectations are high among survivors and survivor advocates for a meaningful response from the Government. We look forward to continuing to work with you and the various cross-agency groups as this work programme progresses.

Fa'afetai lava,

### **Emmerson Toomaga (she/her)**

Senior Policy Analyst, Policy  
Level 1, 101-103 The Terrace  
PO Box 833, Wellington 6140, New Zealand



**From:** Moana Jamieson-Sinclair <moana.jamiesonsinclair@abuseinquiryresponse.govt.nz>

**Sent:** Tuesday, April 23, 2024 12:03 PM

**To:** Jess Ward <jess.ward001@abuseinquiryresponse.govt.nz>; Adrian Ross <Adrian.Ross@police.govt.nz>; Alexia.Ford@acc.co.nz; Johnston, Anna <Anna.Johnston@justice.govt.nz>; Belinda Battley [Archives <belinda.battley@dia.govt.nz>; Claudia Clarke Parker <Claudia.Clarke-Parker@ot.govt.nz>; Daniel White [Treasury <daniel.white@treasury.govt.nz>; Delwyn Clement <delwyn.clement003@msd.govt.nz>; Fram Moore <Francesca.Moore@police.govt.nz>; Hannah Gray <hannah.gray@justice.govt.nz>; James Anderson [MBIE <james.anderson2@mbie.govt.nz>; Hawkins Elder, Jamie <jamie.hawkinselder@tearawhiti.govt.nz>; Jarrod Williams <jarrod.williams@ot.govt.nz>; Jasmine Kaa <Jasmine.Kaa@tpk.govt.nz>; Laura Power <Laura.Power@acc.co.nz>; Leilani Unasa <Leilani.Unasa@mpp.govt.nz>; Mark Bryant <mark.bryant@crownlaw.govt.nz>; Michelle Kynaston <michelle.kynaston001@msd.govt.nz>; Mike Scott <mike.scott@education.govt.nz>; Patty Green <greep@tpk.govt.nz>; Penny Ehrhardt <penny.ehrhardt@ot.govt.nz>; Phil Nipe <phil.nipe@health.govt.nz>; Sacha Thorby <sacha.thorby@corrections.govt.nz>; Stephanie Ramirez [Education <stephanie.ramirez@education.govt.nz>; Stuart Parkinson <Stuart.Parkinson023@whaikaha.govt.nz>; Susie Brown <susie.brown@ot.govt.nz>; Angharad

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**Cc:** Brian McMillan <Brian.McMillan@abuseinquiryresponse.govt.nz>; Sam Bigwood <sam.bigwood@abuseinquiryresponse.govt.nz>; Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Kate Riddell <Kate.Riddell@ot.govt.nz>; CRU PMO <CRU\_PMO@abuseinquiryresponse.govt.nz>

**Subject:** Draft Cabinet paper for agency consultation - Crown Response to the Abuse in Care Inquiry work programme

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Kia ora koutou

Please find attached for formal agency consultation the draft Cabinet paper on the Crown Response to the Abuse in Care Inquiry work programme. Could I please have agencies comments and feedback by **2pm Tuesday 30 April**.

I have also included the Ministerial Group overseeing the Crown Response agenda and meeting pack which includes the draft Cabinet paper. This pack was sent to Ministers yesterday evening and the first meeting is scheduled for 1 May. Could I please ask representatives on this group ensure their GMs and DCEs have seen the latest draft of the Cabinet paper as it informed discussions at their recent meetings.

Ngā mihi

**Moana Jamieson-Sinclair** (she/her) | Policy Analyst | Crown Response Unit

Crown Response to the Abuse in Care Inquiry

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**From:** [Emmerson Toomaga](#)  
**To:** [Sandra Moore](#)  
**Cc:** [Hannah Hoang](#)  
**Subject:** Re: Final Report - draft Cabinet paper spreadsheet and summary of recommendations  
**Date:** Thursday, 6 June 2024 5:04:58 pm  
**Attachments:** [image001.png](#)

Talofa Sandra

Thank you for the opportunity to provide initial comment on the draft Cabinet paper '*Initial response to the final report of the Royal Commission of Inquiry into Abuse in Care*'. We acknowledge that the report will be sizable and of significance, impacting Pacific peoples and Pacific communities, with recommendations for change that will also impact many agencies.

We appreciate you are working to a tight timeframe this week, so due to the heavily truncated consultation timeline, we do not have substantive comments to provide. Overall, we support this paper and acknowledge the continued commitment to clearly outline the population implications for Pacific peoples as an overrepresented group, both in care, and as survivors of abuse in care.

We note the decision of when the Minister of Internal Affairs will table the report in Parliament is yet to be confirmed. We support the recommendation to table the report the week of 22 July 2024. We anticipate we will be provided with updates on this through the final report working group meetings so that we can keep our executive leadership team informed accordingly.

We note a more detailed analysis of the final report and its recommendations will be taken back to Cabinet for decisions in September 2024, and we are particularly interested in which of the recommendations may be considered not able to be implemented, specifically with respect to any recommendations relating for Pacific peoples.

Please let me know if you have any questions. We look forward to continuing to work together on this.

Fa'afetai tele lava,

Emmerson

---

**From:** Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>

**Sent:** Wednesday, June 5, 2024 9:12 AM

**To:** Adrian Ross <Adrian.Ross@police.govt.nz>; Andrea Wallker <Andrea.Walker@justice.govt.nz>; Anne-Marie.McIlroy003@whaikaha.govt.nz <Anne-Marie.McIlroy003@whaikaha.govt.nz>; Belinda Battley <Belinda.Battley@dia.govt.nz>; Blaise Lidstone White <Blaise.LidstoneWhite001@msd.govt.nz>; Charles Smith <Charles.Smith@tpk.govt.nz>; Delwyn Clement (Delwyn.Clement003@msd.govt.nz) <delwyn.clement003@msd.govt.nz>; Emmerson Toomaga <emmerson.toomaga@mpp.govt.nz>; Fran Moore <Francesca.Moore@police.govt.nz>; Hannah Gray <Hannah.Gray@justice.govt.nz>; Hannah Hoang <hannah.hoang@mpp.govt.nz>; Hugo Schwarz <Hugo.Schwarz@buddlefindlay.com>; Jarrod Williams <jarrod.williams@ot.govt.nz>; jayden.vanleeuwen@buddlefindlay.com <jayden.vanleeuwen@buddlefindlay.com>; Jyotika Sharma <Jyotika.Sharma@education.govt.nz>; Laura Caney <Laura.Caney@ot.govt.nz>; Lisa Grant <lisa.grant@abuseinquiryresponse.govt.nz>; Mark Bryant <mark.bryant@crownlaw.govt.nz>; Mary Fisher <mary.fisher015@whaikaha.govt.nz>; Michael

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**Cc:** Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Callum Butler <callum.butler@publicservice.govt.nz>; Nova Banaghan <Nova.Banaghan@aoturoki.govt.nz>; James Anderson [MBIE] <James.Anderson2@mbie.govt.nz>

**Subject:** Final Report - draft Cabinet paper spreadsheet and summary of recommendations

IN-CONFIDENCE

Kia ora Koutou,

Thank you for attending yesterday's meeting, I'm sorry it has taken me so long to get these papers ready to go out to you. I will send additional meeting notes later to answer the unaddressed questions if I can – this is just to get the papers in time (two are for review/completion the other two are just FYI).

Please find attached:

- Draft Cabinet paper:** Please note this is still very draft pending discussion with DIA and Minister vanVelden's office about tabling and publicity. I need initial **comments by COP tomorrow** as it needs to go to the Minister for her review on Friday, so it can go for Ministerial consultation next week – its planned destination is SOU on 26 June.
- Recommendations Spreadsheet:** Declaring agencies interest in each of the recommendations. Can I please have these by COP tomorrow (or at least by Friday morning) – it doesn't need to be detailed. NB: if you have already done your own spreadsheet that contains the same information, then feel free to send me that one instead (I don't want you duplicating work).
- Recommendations summary:** This is my initial summary of the recommendations – FYI.
- Communications Plan:** This has already been discussed with the communications team, which includes the comms advisors listed below, I am just sending this as an FYI because it is still changing as we continue discussions with DIA and Minister vanVeldens office. However, it might be useful because it contains some of the messages you were asking about yesterday, and provides a big-picture view of the comms situation.

Comms contact list - FYI:

Agency	Policy contact	Comms Advisor
Oranga Tamariki	Jarrold Williams, Laura Caney	Troy Aitken

Ministry of Health	Phil Knipe	Peter Abernethy
Ministry of Social Development	Michelle Kynaston and Michale Barker, Delwyn Clement	David Venables
Whaikaha	Stuart Parkinson	Lucy Hall
NZ Police	Adrian Ross	Olivia Bellini
Education	Mike Scott	Michael Parker/Angus McGrath
Justice	Rachel Stockwell, Hannah Gray	Marie McNicholas
Corrections	Sacha Thorby	Caitlin Moorby
Te Puni Kōkiri	Patty Green	Aroha Tanirau
Ministry for Pacific Peoples	Hannah Hoang, Emerson Toomaga	Charles Laumatia
ACC		Rebecca Whiting
Crown Law	Mark Bryant	
Education Review Office	Shan Pather	Amalie Niland

Nga mihi

Sandra

**Sandra Moore** (she/her) | Chief Advisor | Crown Response Unit  
 Crown Response to the Abuse in Care Inquiry  
 Location: 142 Lambton Quay, Wellington 6011  
 Mobile: s9(2)(a) | Email: [Sandra.Moore@abuseinquiryresponse.govt.nz](mailto:Sandra.Moore@abuseinquiryresponse.govt.nz)  
 Website: [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)



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**From:** [Emmerson Toomaga](#)  
**To:** [Sandra Moore](#)  
**Cc:** [Hannah Hoang](#)  
**Subject:** Re: Final Report - draft Cabinet paper spreadsheet and summary of recommendations  
**Date:** Friday, 7 June 2024 2:40:49 pm  
**Attachments:** [image001.png](#)  
[MPP ADDITIONS - Copy of Final Report Working Group - Final Recommendations - Agencies to complete.xlsx](#)

---

Just following on from my response below, please find attached the Recommendations we may be interested in due to their impacts on Pacific peoples. Sorry these came through to you in the afternoon rather than the morning.

I also wanted to update our communications lead for MPP, we have had a change of staff and the new contact will be:  
jaimee.burke@mpp.govt.nz

If you could please add Jaimee and remove Charles from the communications list that would be great.

Please let me know if you have any questions. Otherwise - have a lovely weekend.

---

**From:** Emmerson Toomaga <emmerson.toomaga@mpp.govt.nz>  
**Sent:** Thursday, June 6, 2024 5:04 PM  
**To:** Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>  
**Cc:** Hannah Hoang <hannah.hoang@mpp.govt.nz>  
**Subject:** Re: Final Report - draft Cabinet paper spreadsheet and summary of recommendations

Talofa Sandra

Thank you for the opportunity to provide initial comment on the draft Cabinet paper '*Initial response to the final report of the Royal Commission of Inquiry into Abuse in Care*'. We acknowledge that the report will be sizable and of significance, impacting Pacific peoples and Pacific communities, with recommendations for change that will also impact many agencies.

We appreciate you are working to a tight timeframe this week, so due to the heavily truncated consultation timeline, we do not have substantive comments to provide. Overall, we support this paper and acknowledge the continued commitment to clearly outline the population implications for Pacific peoples as an overrepresented group, both in care, and as survivors of abuse in care.

We note the decision of when the Minister of Internal Affairs will table the report in Parliament is yet to be confirmed. We support the recommendation to table the report the week of 22 July 2024. We anticipate we will be provided with updates on this through the final report working group meetings so that we can keep our executive leadership team informed accordingly.

We note a more detailed analysis of the final report and its recommendations will be taken back to Cabinet for decisions in September 2024, and we are particularly interested in which of the recommendations may be considered not able to be implemented, specifically with respect to any recommendations relating for Pacific peoples.

Please let me know if you have any questions. We look forward to continuing to work together on this.

Fa'afetai tele lava,

Emmerson

---

**From:** Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>

**Sent:** Wednesday, June 5, 2024 9:12 AM

**To:** Adrian Ross <Adrian.Ross@police.govt.nz>; Andrea Walker <Andrea.Walker@justice.govt.nz>; Anne-Marie.McIlroy003@whaikaha.govt.nz <Anne-Marie.McIlroy003@whaikaha.govt.nz>; Belinda Battley <Belinda.Battley@dia.govt.nz>; Blaise Lidstone-White <Blaise.LidstoneWhite001@msd.govt.nz>; Charles Smith <Charles.Smith@tpk.govt.nz>; Delwyn Clement (Delwyn.Clement003@msd.govt.nz) <delwyn.clement003@msd.govt.nz>; Emmerson Toomaga <emmerson.toomaga@mpp.govt.nz>; Fran Moore <Francesca.Moore@police.govt.nz>; Hannah Gray <Hannah.Gray@justice.govt.nz>; Hannah Hoang <hannah.hoang@mpp.govt.nz>; Hugo Schwarz <Hugo.Schwarz@buddlefindlay.com>; Jarrod Williams <jarrod.williams@ot.govt.nz>; jayden.vanleeuwen@buddlefindlay.com <jayden.vanleeuwen@buddlefindlay.com>; Jyotika Sharma <Jyotika.Sharma@education.govt.nz>; Laura Caney <Laura.Caney@ot.govt.nz>; Lisa Grant <lisa.grant@abuseinquiryresponse.govt.nz>; Mark Bryant <mark.bryant@crownlaw.govt.nz>; Mary Fisher <mary.fisher015@whaikaha.govt.nz>; Michael Barker <Michael.Barker004@msd.govt.nz>; Michelle Kynaston <Michelle.Kynaston001@msd.govt.nz>; Mike Scott <Mike.Scott@education.govt.nz>; Noda Raniga <noda.raniga@corrections.govt.nz>; Patty Green <patty.green@tpk.govt.nz>; Phil Knipe <phil.knipe@health.govt.nz>; Police InquirySupport <InquirySupport@police.govt.nz>; Rachel Stockwell <Rachel.Stockwell@justice.govt.nz>; Sacha Thorby <sacha.thorby@corrections.govt.nz>; Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>; 'Shan Pather' <Shan.Pather@ero.govt.nz>; Stuart Parkinson <Stuart.Parkinson023@whaikaha.govt.nz>; Susie Brown <susie.brown@ot.govt.nz>; Tamsin Vuetilovoni <Tamsin.Vuetilovoni@abuseinquiryresponse.govt.nz>; Zac Young <zac.young@abuseinquiryresponse.govt.nz>

**Cc:** Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Callum Butler <callum.butler@publicservice.govt.nz>; Nova Banaghan <Nova.Banaghan@aroturuki.govt.nz>; James Anderson [MBIE] <James.Anderson2@mbie.govt.nz>

**Subject:** Final Report - draft Cabinet paper spreadsheet and summary of recommendations

IN-CONFIDENCE

Kia ora Koutou,

Thank you for attending yesterday's meeting, I'm sorry it has taken me so long to get these papers ready to go out to you. I will send additional meeting notes later to answer the unaddressed questions if I can – this is just to get the papers in time (two are for review/completion the other two are just FYI).

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1. **Draft Cabinet paper:** Please note this is still very draft pending discussion with DIA

and Minister vanVelden's office about tabling and publicity. I need initial **comments by COP tomorrow** as it needs to go to the Minister for her review on Friday, so it can go for Ministerial consultation next week – its planned destination is SOU on 26 June.

- 2. Recommendations Spreadsheet:** Declaring agencies interest in each of the recommendations. Can I please have these by COP tomorrow (or at least by Friday morning) – it doesn't need to be detailed. NB: if you have already done your own spreadsheet that contains the same information, then feel free to send me that one instead (I don't want you duplicating work).
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Crown Law	Mark Bryant	
Education Review Office	Shan Pather	Amalie Niland

Nga mihi

Sandra

**Sandra Moore** (she/her) | Chief Advisor | Crown Response Unit

Crown Response to the Abuse in Care Inquiry

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Mobile: s9(2)(a) | Email: [Sandra.Moore@abuseinquiryresponse.govt.nz](mailto:Sandra.Moore@abuseinquiryresponse.govt.nz)

Website: [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)



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**From:** [Hannah Hoang](#)  
**To:** [Brian McMillan](#)  
**Cc:** [Emmerson Toomaga](#); [Tiare Sharpe](#); [Hannah Hoang](#)  
**Subject:** RE: Crown Response Abuse in Care Inquiry - Draft Ministerial discussion paper for review, feedback by 12pm Monday  
**Date:** Friday, 14 June 2024 4:13:44 pm  
**Attachments:** [image001.png](#)  
[2024-06-24 Ministerial pack - Redress.docx](#)

Tālofa Brian

Thanks for the opportunity to comment on this discussion paper. We have no feedback on this.

Hope you have a good weekend.

Fa'afetai

**Hannah Hoang**

Senior Policy Analyst | Strategy Team

M +s9(2)(a)

Level 1, 101-103 The Terrace, Wellington

PO Box 833, Wellington 6140

[www.mpp.govt.nz](http://www.mpp.govt.nz)



**From:** Brian McMillan <Brian.McMillan@abuseinquiryresponse.govt.nz>

**Sent:** Friday, June 14, 2024 11:06 AM

**To:** Adrian Ross <Adrian.Ross@police.govt.nz>; Johnston, Anna <Anna.Johnston@justice.govt.nz>;

Bethan Streatfield <Bethan.Streatfield@publicservice.govt.nz>;

Callum.FinnReason@treasury.govt.nz; Claudia Clarke-Parker <Claudia.Clarke-Parker@ot.govt.nz>;

Daniel White [Treasury <daniel.white@treasury.govt.nz>; Emmerson Toomaga

<emmerson.toomaga@mpp.govt.nz>; Erwin Ricketts <Erwin.Ricketts@publicservice.govt.nz>;

Faith Aldridge [TSY] <Faith.Aldridge@treasury.govt.nz>; Fram Moore

<Francesca.Moore@police.govt.nz>; Hannah Gray <hannah.gray@justice.govt.nz>; Hannah Hoang

<hannah.hoang@mpp.govt.nz>; James Anderson [MBIE <james.anderson2@mbie.govt.nz>; Jarrod

Williams <jarrood.williams@ot.govt.nz>; Jasmine Kaa <Jasmine.Kaa@tpk.govt.nz>; JennaFaith Allan

<JennaFaith.Allan@education.govt.nz>; Laura Caney <Laura.Caney@ot.govt.nz>; Laura Power

<Laura.Power@acc.co.nz>; Leilani Unasa <Leilani.Unasa@mpp.govt.nz>; Margaret Mabbett (PSC

<margaret.mabbett@publicservice.govt.nz>; Mark Bryant <mark.bryant@crownlaw.govt.nz>;

Michael Barker <michael.barker004@msd.govt.nz>; Michelle Kynaston

<michelle.kynaston001@msd.govt.nz>; Mike Scott <mike.scott@education.govt.nz>; Patty Green

<greep@tpk.govt.nz>; Peter Douglas [DPMC] <Peter.Douglas@dpmc.govt.nz>; Phil Knipe <phil.knipe@health.govt.nz>; Sacha Thorby <sacha.thorby@corrections.govt.nz>; Stephanie Ramirez [Education <stephanie.ramirez@education.govt.nz>; Stockwell, Rachel <Rachel.Stockwell@justice.govt.nz>; Stuart Parkinson <Stuart.Parkinson023@whaikaha.govt.nz>; Susie Brown <susie.brown@ot.govt.nz>; Tiare Sharpe <Tiare.Sharpe@mpp.govt.nz>; Verity Treadwell <Verity.Treadwell@education.govt.nz>

**Cc:** Jeanie Polwart <jeanie.polwart@abuseinquiryresponse.govt.nz>; Moana Jamieson-Sinclair <moana.jamiesonsinclair@abuseinquiryresponse.govt.nz>; Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Sam Bigwood <sam.bigwood@abuseinquiryresponse.govt.nz>

**Subject:** Crown Response Abuse in Care Inquiry - Draft Ministerial discussion paper for review, feedback by 12pm Monday

IN-CONFIDENCE

Kia ora koutou

Please find attached for review the draft discussion paper intended for inclusion in the Ministerial Group meeting pack for 25 June. A couple of areas where work is being done on the figure and one table are noted.

Can we please have feedback by 12pm Monday (17 June) to allow us to progress sign out of the pack.

Happy to talk 1:1 if that's easier.

Ngā mihi

Brian

**Brian McMillan** (he/him) | Chief Advisor | Crown Response Unit

Crown Response to the Abuse in Care Inquiry

Phone: s9(2)(a) | Website: [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)



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(Image description: logo of the Crown Response to the Abuse in Care Inquiry, consisting of the Crown crest, the organisational title, and the whakataūāki (proverb) Mā Whakarongo me Ako ka huri te tai meaning listen and learn to create change)

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**From:** [Hannah Hoang](#)  
**To:** [Sandra Moore](#)  
**Cc:** [Emmerson Toomaga](#); [Tiare Sharpe](#); [Hannah Hoang](#)  
**Subject:** RE: Paper for the joint Ministers meeting - review by midday Monday please  
**Date:** Friday, 14 June 2024 4:01:03 pm  
**Attachments:** [image001.png](#)  
[2024-06-25 Draft Ministerial Group Meetingpaper on final report - for the Final Report Group.docx](#)

Tālofa Sandra

Thanks for the opportunity to comment on this discussion paper. We have no further comments to add.

Hope you have a good weekend.

Fa'afetai

**Hannah Hoang**

Senior Policy Analyst | Strategy Team

M +s9(2)(a)

Level 1, 101-103 The Terrace, Wellington

PO Box 833, Wellington 6140

[www.mpp.govt.nz](http://www.mpp.govt.nz)



**From:** Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>

**Sent:** Friday, June 14, 2024 10:33 AM

**To:** Adrian Ross <Adrian.Ross@police.govt.nz>; Andrea Wallker <Andrea.Walker@justice.govt.nz>; Anne-Marie.McIlroy003@whaikaha.govt.nz; Belinda Battley <Belinda.Battley@dia.govt.nz>; Blaise Lidstone-White <Blaise.LidstoneWhite001@msd.govt.nz>; Charles Smith <Charles.Smith@tpk.govt.nz>; Delwyn Clement (Delwyn.Clement003@msd.govt.nz) <delwyn.clement003@msd.govt.nz>; Emmerson Toomaga <emmerson.toomaga@mpp.govt.nz>; Fran Moore <Francesca.Moore@police.govt.nz>; Hannah Gray <Hannah.Gray@justice.govt.nz>; Hannah Hoang <hannah.hoang@mpp.govt.nz>; Hugo Schwarz <Hugo.Schwarz@buddlefindlay.com>; Jarrod Williams <jarrod.williams@ot.govt.nz>; jayden.vanleeuwen@buddlefindlay.com; Jyotika Sharma <Jyotika.Sharma@education.govt.nz>; Laura Caney <Laura.Caney@ot.govt.nz>; Lisa Grant <lisa.grant@abuseinquiryresponse.govt.nz>; Mark Bryant <mark.bryant@crownlaw.govt.nz>; Michael Barker <Michael.Barker004@msd.govt.nz>; Michelle Kynaston <Michelle.Kynaston001@msd.govt.nz>; Mike Scott <Mike.Scott@education.govt.nz>; Noda Raniga <noda.raniga@corrections.govt.nz>; Patty Green <patty.green@tpk.govt.nz>; Phil Knipe <phil.knipe@health.govt.nz>; Police InquirySupport <InquirySupport@police.govt.nz>; Rachel Stockwell <Rachel.Stockwell@justice.govt.nz>; Sacha Thorby <sacha.thorby@corrections.govt.nz>; Sandra

Moore <sandra.moore@abuseinquiryresponse.govt.nz>; 'Shan Pather'  
<Shan.Pather@ero.govt.nz>; Stuart Parkinson <Stuart.Parkinson023@whaikaha.govt.nz>; Susie  
Brown <susie.brown@ot.govt.nz>; Tamsin Vuetilovoni  
<Tamsin.Vuetilovoni@abuseinquiryresponse.govt.nz>; Zac Young  
<zac.young@abuseinquiryresponse.govt.nz>

**Subject:** Paper for the joint Ministers meeting - review by midday Monday please

IN-CONFIDENCE

Kia ora koutou,

Can I please have feedback on the attached draft paper to go to the Ministerial group for their meeting on Tuesday 25 June.

It will need to go to our Minister **Monday midday**, so there is not much time, but it is short (under 4 pages), and doesn't contain anything that will be new to you – it covers issues previously discussed with both yourselves and with CEs and DCEs/GMs over the last week.

PS: I will also send a recurring invitation for our Monday 2pm meetings up until the end of September – we can discuss form and focus for the group on Monday.

Nga mihi  
Sandra

**Sandra Moore** (she/her) | Chief Advisor | Crown Response Unit  
Crown Response to the Abuse in Care Inquiry  
Location: 142 Lambton Quay, Wellington 6011  
Mobile: s9(2)(a) | Email: [Sandra.Moore@abuseinquiryresponse.govt.nz](mailto:Sandra.Moore@abuseinquiryresponse.govt.nz)  
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**From:** [Hannah Hoang](#)  
**To:** [Sandra Moore](#)  
**Cc:** [Shane Simpson](#); [MPP Advice](#); [Hannah Hoang](#)  
**Subject:** IN-CONFIDENCE:RE: Draft Cabinet paper for review  
**Date:** Monday, 9 September 2024 1:07:25 pm  
**Attachments:** [image002.png](#)  
[image004.png](#)  
[DRAFT Cabinet paper - Whanaketia - Report of the Abuse in Care Inquiry - Initial response.docx](#)

IN-CONFIDENCE

Talofa lava Sandra

Apologies for the delay. Thank you for the opportunity to provide feedback on the draft Cabinet paper titled *Report of the Abuse in Care Inquiry (Whanaketia): Initial response*.

While we do not have any comments on the draft Cabinet paper, we continue to support and be involved in this work moving forward.

Ia manuia

**Hannah Hoang** (she/her)  
 Senior Policy Analyst  
 Policy Team | Policy & Insights

Level 1, 101 - 103 The Terrace  
 PO Box 833, Wellington 6140, New Zealand



Hannah

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**From:** Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>

**Sent:** Wednesday, September 4, 2024 5:22 PM

**To:** Adrian Ross <Adrian.Ross@police.govt.nz>; Alison Hill <Alison.Hill@Aroturuki.govt.nz>; Allie.Jarratt@treasury.govt.nz; Anita Perkins

<Anita.Perkins@abuseinquiryresponse.govt.nz>; Anne O'Brien

<Anne.O'Brien@education.govt.nz>; Anne-Marie.McIlroy003@whaikaha.govt.nz; Belinda

Battley <Belinda.Battley@dia.govt.nz>; Blaise Lidstone-White

<Blaise.LidstoneWhite001@msd.govt.nz>; Callum Butler

<callum.butler@publicservice.govt.nz>; Charles Smith <Charles.Smith@tpk.govt.nz>;

Delwyn Clement (Delwyn.Clement003@msd.govt.nz) <delwyn.clement003@msd.govt.nz>;

Di Davies <di.davies@tekahuikahu.govt.nz>; 'Faith.Aldridge@treasury.govt.nz'

<Faith.Aldridge@treasury.govt.nz>; Fran Moore <Francesca.Moore@police.govt.nz>;

Guillaume Teerling <Guillaume.Teerling002@msd.govt.nz>; Hannah Gray

<Hannah.Gray@justice.govt.nz>; Hannah Hoang <hannah.hoang@mpp.govt.nz>; James

Anderson <James.Anderson2@mbie.govt.nz>; Jyotika Sharma

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Power <Laura.Power@acc.co.nz>; Lisa Grant <lisa.grant@abuseinquiryresponse.govt.nz>;

Lizzie Dieckermann <Lizzie.Dieckermann@education.govt.nz>; Margaret Mabbett

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Patty Green <patty.green@tpk.govt.nz>; Phil Knipe <phil.knipe@health.govt.nz>; Police

InquirySupport <InquirySupport@police.govt.nz>; Rachel Stockwell

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Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>; Seren Wendelken

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<terry.tottman@ot.govt.nz>

**Cc:** Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Jeanie Polwart

<jeanie.polwart@abuseinquiryresponse.govt.nz>; Moana Jamieson-Sinclair

<moana.jamiesonsinclair@abuseinquiryresponse.govt.nz>

**Subject:** Draft Cabinet paper for review

IN-CONFIDENCE

Kia ora Koutou,

Please find attached the draft "final report" paper for review. The main goal of this paper is to:

- identify the list of initiatives for the PM to announce at the time of the apology on 12

September (including legislation), and

- set up a report-back for a work programme on the more complex pieces of work early in the new year.

Note that this is necessarily draft, as we haven't received all the letters to Minister Stanford yet. In lieu of that feedback, I have just included the initiatives from the table that we have been working on for the past few weeks so hopefully nothing too surprising.

Proposed process:

- This paper will go to the DCEs and GMs with their other papers for their **Friday** meeting (possibly not until **tomorrow morning**).
- It is planned to send it to Minister Stanford **tomorrow afternoon**
- It is planned to send it to CEs on **Monday 9 September** (with the papers for their meeting on Thursday 12 September)
- It is planned to send it out for Ministerial consultation on **Tuesday 10 September**
- Will need to be lodged by **19 September**
- Considered by SOU on **25 September** and Cabinet on **30 September**

Can you please provide feedback **in track changes format** by midday **Monday 9 September**?

Updating will be ongoing and iterative during the consultation process, but ideally we will have all your information by 9 September so that it can go into the version for Ministerial consultation.

Thanks very much

Nga mihi

Sandra

**Sandra Moore** (she/her) | Chief Advisor | Crown Response Unit  
Crown Response to the Abuse in Care Inquiry  
Location: 142 Lambton Quay, Wellington 6011  
Mobile: **s9(2)(a)** | Email: [Sandra.Moore@abuseinquiryresponse.govt.nz](mailto:Sandra.Moore@abuseinquiryresponse.govt.nz)  
Website: [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)



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**From:** [Hannah Hoang](#)  
**To:** [Brian McMillan](#)  
**Cc:** [MPP Advice](#); [Hannah Hoang](#)  
**Subject:** IN-CONFIDENCE:MPP f/back on CRU Draft Cabinet paper on redress, feedback by 1pm Tuesday 5 Nov  
**Date:** Tuesday, 5 November 2024 11:33:19 am  
**Attachments:** [image002.png](#)  
[image004.png](#)  
[2024-10-29 Draft Cabinet paper - Improving redress for survivors of abuse in care.docx](#)

IN-CONFIDENCE

Talofa lava Brian

Thank you for the opportunity to provide feedback on the draft Cabinet paper titled *Redress for survivors of abuse in care – work on an improved redress pathway and interim enhancements to current processes.*

While we do not have any comments on the draft Cabinet paper, we continue to support and be involved in this work moving forward.

Ia manuia

**Hannah Hoang** (she/her)  
 Senior Policy Analyst  
 Policy Team | Policy & Insights

Level 2, 44 The Terrace  
 PO Box 833, Wellington 6140, New Zealand



Hannah

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IN-CONFIDENCE

**From:** Brian McMillan <Brian.McMillan@abuseinquiryresponse.govt.nz>

**Sent:** Wednesday, 30 October 2024 9:01 am

**To:** Laura Caney <Laura.Caney@ot.govt.nz>; Michael Barker <Michael.Barker004@msd.govt.nz>; THORBY, Sacha (PONEKE) <sacha.thorby@corrections.govt.nz>; Stuart Parkinson [Whaikaha] <Stuart.Parkinson023@whaikaha.govt.nz>; Inverness.Mele@health.govt.nz; Francesca Moore [Police] <Francesca.Moore@police.govt.nz>; Hannah Gray [Justice] <Hannah.Gray@justice.govt.nz>; Callum Butler <callum.butler@publicservice.govt.nz>; Stephanie Ramirez [Education] <stephanie.ramirez@education.govt.nz>; Mark Bryant [Crown Law] <Mark.Bryant@crownlaw.govt.nz>; Laura Power <Laura.Power@acc.co.nz>; Allie Jarratt [TSY] <Allie.Jarratt@treasury.govt.nz>; James Anderson [MBIE] <James.Anderson2@mbie.govt.nz>; Belinda Battley [Archives] <Belinda.Battley@dia.govt.nz>; Hannah Hoang <hannah.hoang@mpp.govt.nz>; Patty Green [TPK] <greep@tpk.govt.nz>

**Cc:** Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Corey Sinclair <corey.sinclair@abuseinquiryresponse.govt.nz>; Angharad George <angharad.george@abuseinquiryresponse.govt.nz>; Jeanie Polwart <jeanie.polwart@abuseinquiryresponse.govt.nz>

**Subject:** Crown Response Abuse in Care Inquiry - Draft Cabinet paper on redress, feedback by 1pm Tuesday 5 Nov

IN-CONFIDENCE

Kia ora koutou

Please find attached for review the draft paper *Redress for survivors of abuse in care – work on an improved redress pathway and interim enhancements to current processes*. This will have changed significantly since you last saw this paper, and is now seeking agreement to interim enhancements to current claims processes while noting significant decisions on redress will be sought across 2025.

The paper was circulated last night for Ministerial consultation, with the intention for the paper to be lodged on 7 November and considered directly at Cabinet on 11 November.

We're running parallel consultation with you all, focused on any significant issues from your Ministers' and agencies' perspectives (noting an earlier version of this paper was shared with claims agencies and Crown Law, and the paper was developed jointly with the Sprint Team). Can I have feedback by 1pm Tuesday (5 November).

Please note the financial recommendations are a placeholder and will be updated following discussion with Treasury.

Apologies for the rapid turnaround. Happy to discuss by phone if that's easier.

Ngā mihi nui

Brian

**Brian McMillan** (he/him) | Chief Advisor | Crown Response Unit

Crown Response to the Abuse in Care Inquiry

Phone: s9(2)(a) | Website: [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)



**Listening, learning, changing**

**Mā Whakarongo me Ako ka huri te tai**

Crown Response to the Abuse in Care Inquiry

(Image description: logo of the Crown Response to the Abuse in Care Inquiry, consisting of the Crown crest, the organisational title, and the whakatauaiki (proverb) Mā Whakarongo me Ako ka huri te tai meaning listen and learn to create change)

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**From:** [MPP Advice](#)  
**To:** [Jeanie Polwart](#)  
**Cc:** [MPP Advice](#); [Carl Olive](#); [Shane Simpson](#); [Hannah Hoang](#)  
**Subject:** FW: IN-CONFIDENCE:RE: FW: FOR FEEDBACK - Due 10am Wednesday 18 December  
**Date:** Wednesday, 18 December 2024 10:22:34 am  
**Attachments:** [2024-12-10 - for DCE consultation - Briefing - Abuse in Care Inquiry Full Response Plan - Progress and Scope.docx](#)  
[2024-12-11 - post consultation - Draft Response Plan Framework.docx](#)

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IN-CONFIDENCE

Kia ora Jeanie

Thank you for the opportunity to provide feedback on the briefing titled 'Abuse in Care Inquiry Full Response Plan – Progress and Scope'.

We support the draft Response Plan and the following pieces of work with any relevant comments:

- work underway on recommendations about partnership, co-design, and working with key stakeholders including Pacific as Pacific were overrepresented in care. We note the comment about the trade-off between the volume of working in partnership/ co-design etc, and speed the work programme can progress. A considered balance is needed to ensure the changes made are fit for purpose and can consider issues and needs known to key stakeholders including Pacific survivors.
- The proposed approach to responding to recommendations on giving effect to Te Tiriti o Waitangi and human rights obligations.

Please feel free to contact us should you have any questions or wish to discuss anything further.

**Ia manuia, Faka'apa'apa atu, Aro'a ma'ata, Kia monuina, Tōfā nī**

**Policy Team | Policy & Insights**

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Level 2, 44 The Terrace

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**Ministry for  
Pacific Peoples**

Te Manatū mō ngā Iwi o te Moana-nui-ā-Kiwa

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IN-CONFIDENCE

IN-CONFIDENCE

**From:** Corporate Services and Governance

<[Corporate\\_Services\\_and\\_Governance@abuseinquiryresponse.govt.nz](mailto:Corporate_Services_and_Governance@abuseinquiryresponse.govt.nz)>

**Sent:** Monday, 16 December 2024 3:41 pm

**To:** [Shaun.Sullivan@corrections.govt.nz](mailto:Shaun.Sullivan@corrections.govt.nz); [Simon.MacPherson004@msd.govt.nz](mailto:Simon.MacPherson004@msd.govt.nz); Nicolette Dickson <[Nicolette.Dickson@ot.govt.nz](mailto:Nicolette.Dickson@ot.govt.nz)>; [Paula.Rawiri@tpk.govt.nz](mailto:Paula.Rawiri@tpk.govt.nz); [ben.o'meara001@whaikaha.govt.nz](mailto:ben.o'meara001@whaikaha.govt.nz); Brightwell, Kathy <[Kathy.Brightwell@justice.govt.nz](mailto:Kathy.Brightwell@justice.govt.nz)>; [Michael.Webb@police.govt.nz](mailto:Michael.Webb@police.govt.nz); Shane Simpson <[shane.simpson@mpp.govt.nz](mailto:shane.simpson@mpp.govt.nz)>; Phil Grady <[Phil.Grady@ot.govt.nz](mailto:Phil.Grady@ot.govt.nz)>; Geoff Short <[Geoff.Short@health.govt.nz](mailto:Geoff.Short@health.govt.nz)>; Maree Roberts <[Maree.Roberts@health.govt.nz](mailto:Maree.Roberts@health.govt.nz)>; Andy Jackson <[Andy.Jackson@education.govt.nz](mailto:Andy.Jackson@education.govt.nz)>; Dasha Leonova [TSY] <[Dasha.Leonova@treasury.govt.nz](mailto:Dasha.Leonova@treasury.govt.nz)>; [hugo.vitalis@publicservice.govt.nz](mailto:hugo.vitalis@publicservice.govt.nz)

**Cc:** Sandra Moore <[sandra.moore@abuseinquiryresponse.govt.nz](mailto:sandra.moore@abuseinquiryresponse.govt.nz)>; Rebecca Martin <[rebecca.martin@abuseinquiryresponse.govt.nz](mailto:rebecca.martin@abuseinquiryresponse.govt.nz)>

**Subject:** FOR FEEDBACK - Due 10am Wednesday 18 December

IN-CONFIDENCE

Kia ora koutou

Please find attached a briefing and draft framework for the Response Plan. Both have been developed in consultation with your agencies and are provided to you for your review and feedback **by 10am on Wednesday 18 December**.

The briefing responds to a direction from Cabinet to provide a draft response plan to joint Ministers by the end of 2024.

Following your feedback, it will be provided to joint Ministers on Wednesday (18 December) after noon, with a view to being discussed at a meeting of joint Ministers that we are expecting to be scheduled for the week of 28 January. The intention is to have the completed response plan to Cabinet early April.

This timeline is set out in the paper and will be discussed at tomorrow evening's joint Ministers' meeting.

Ngā mihi

**Jeanie Polwart** | Senior Governance & Ministerial Advisor | Crown Response Office

Crown Response to the Abuse in Care Inquiry  
Location: 142 Lambton Quay, Wellington 6011  
Email: [jeanie.polwart@abuseinquiryresponse.govt.nz](mailto:jeanie.polwart@abuseinquiryresponse.govt.nz)  
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**From:** [MPP Advice](#)  
**To:** [Moana Jamieson-Sinclair](#)  
**Subject:** RE: Agency consultation for draft redress policy decision papers - feedback due COP Wednesday 26 February [BUDGET SENSITIVE]  
**Date:** Tuesday, 25 February 2025 3:53:28 pm  
**Attachments:** [image001.png](#)

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Talofa,

Thank you for the opportunity to comment on the draft Cabinet paper titled Delivering redress to survivors of abuse in care.

Please see our comments below.

- We acknowledge that Pacific peoples are over-represented as abuse in care survivors. The impacts of such abuse are wide-ranging, with many survivors experiencing lifelong lower socio-economic status and poor health.
- Addressing systemic issues is critical to creating a more streamlined, consistent, and survivor-focused redress system. It is critical for survivors that the government offer a redress pathway as an alternative to litigation and that the process continues to be guided by the Crown Resolution Strategy. A balanced and transparent approach is therefore needed to build trust and confidence in the Government's response.

Thank you for continuing to engage us on the work. Should you have any further requests for comment please do let us know and continue to use the [MPPAdvice@mpp.govt.nz](mailto:MPPAdvice@mpp.govt.nz) email.

Fa'afetai.

---

**From:** Moana Jamieson-Sinclair <[moana.jamiesonsinclair@abuseinquiryresponse.govt.nz](mailto:moana.jamiesonsinclair@abuseinquiryresponse.govt.nz)>

**Sent:** Tuesday, 25 February 2025 1:49 pm

**To:** 'Alexia.Ford@acc.co.nz' <[Alexia.Ford@acc.co.nz](mailto:Alexia.Ford@acc.co.nz)>; 'publicsectorengagement@acc.co.nz' <[publicsectorengagement@acc.co.nz](mailto:publicsectorengagement@acc.co.nz)>; 'Laura.Power@acc.co.nz' <[Laura.Power@acc.co.nz](mailto:Laura.Power@acc.co.nz)>; 'belinda.battley@dia.govt.nz' <[belinda.battley@dia.govt.nz](mailto:belinda.battley@dia.govt.nz)>; 'sacha.thorby@corrections.govt.nz' <[sacha.thorby@corrections.govt.nz](mailto:sacha.thorby@corrections.govt.nz)>; 'Matthew.Huddleston@corrections.govt.nz' <[Matthew.Huddleston@corrections.govt.nz](mailto:Matthew.Huddleston@corrections.govt.nz)>; 'JennaFaith.Allan@education.govt.nz' <[JennaFaith.Allan@education.govt.nz](mailto:JennaFaith.Allan@education.govt.nz)>; 'stephanie.ramirez@education.govt.nz' <[stephanie.ramirez@education.govt.nz](mailto:stephanie.ramirez@education.govt.nz)>; 'Verity.Treadwell@education.govt.nz' <[Verity.Treadwell@education.govt.nz](mailto:Verity.Treadwell@education.govt.nz)>; 'Lizzie.Dieckermann@education.govt.nz' <[Lizzie.Dieckermann@education.govt.nz](mailto:Lizzie.Dieckermann@education.govt.nz)>; 'Anne.OBrien@education.govt.nz' <[Anne.OBrien@education.govt.nz](mailto:Anne.OBrien@education.govt.nz)>; 'phil.knipe@health.govt.nz' <[phil.knipe@health.govt.nz](mailto:phil.knipe@health.govt.nz)>; 'Inverness.Mele@health.govt.nz' <[Inverness.Mele@health.govt.nz](mailto:Inverness.Mele@health.govt.nz)>; 'Derek.Senior@health.govt.nz' <[Derek.Senior@health.govt.nz](mailto:Derek.Senior@health.govt.nz)>; 'Murray.Shadbolt@ird.govt.nz' <[Murray.Shadbolt@ird.govt.nz](mailto:Murray.Shadbolt@ird.govt.nz)>; 'Anna.Johnston@justice.govt.nz' <[Anna.Johnston@justice.govt.nz](mailto:Anna.Johnston@justice.govt.nz)>; 'hannah.gray@justice.govt.nz' <[hannah.gray@justice.govt.nz](mailto:hannah.gray@justice.govt.nz)>; 'james.anderson2@mbie.govt.nz' <[james.anderson2@mbie.govt.nz](mailto:james.anderson2@mbie.govt.nz)>; 'michael.barker004@msd.govt.nz' <[michael.barker004@msd.govt.nz](mailto:michael.barker004@msd.govt.nz)>; 'linda.hrstich-meyer001@msd.govt.nz' <[linda.hrstich-meyer001@msd.govt.nz](mailto:linda.hrstich-meyer001@msd.govt.nz)>; 'Guillaume.Teerling002@msd.govt.nz' <[Guillaume.Teerling002@msd.govt.nz](mailto:Guillaume.Teerling002@msd.govt.nz)>; 'Adrian.Ross@police.govt.nz' <[Adrian.Ross@police.govt.nz](mailto:Adrian.Ross@police.govt.nz)>

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<margaret.mabbett@publicservice.govt.nz>; 'mat.powell@publicservice.govt.nz'  
<mat.powell@publicservice.govt.nz>; 'Charles.Smith@tpk.govt.nz' <Charles.Smith@tpk.govt.nz>;  
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Clement <delwyn.clement@ot.govt.nz>; Rebecca Martin  
<rebecca.martin@abuseinquiryresponse.govt.nz>; Blaise Lidstone White  
<blaise.lidstonewhite@ot.govt.nz>

**Subject:** RE: Agency consultation for draft redress policy decision papers - feedback due COP  
Wednesday 26 February [BUDGET SENSITIVE]

SENSITIVE

Thank you to those of you who attended the drop-in session. As discussed in the meeting, please find attached the updated papers that went to our Ministers office today. Please note, substantive changes have been made to Paper One to improve the presentation of the overall narrative and the nature and phasing of decisions. Minor changes have been made to papers Two, Three and Four to improve consistency and length.

To note, with feedback due COP Wednesday 26 February, we do not expect feedback on the updated versions of the papers.

At this stage, the papers are still expected to be considered at SOU on 12 March, we will be in touch as soon as we have an update on Ministerial consultation.

Ngā mihi

Moana

---

**From:** Moana Jamieson-Sinclair

**Sent:** Friday, February 21, 2025 3:19 PM

**To:** 'Alexia.Ford@acc.co.nz' <Alexia.Ford@acc.co.nz>; 'publicsectorengagement@acc.co.nz'  
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Leigh.Fiso@tpk.govt.nz>; 'Stuart.Parkinson023@whaikaha.govt.nz'  
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<blaise.lidstonewhite@ot.govt.nz>

**Subject:** RE: Agency consultation for draft redress policy decision papers - feedback due COP  
Wednesday 26 February [BUDGET SENSITIVE]

SENSITIVE

Kia ora ano

Please find the appendices for Paper One which were missed in my previous email.

Next week we will confirm the expected start date for ministerial consultation. At this stage, we anticipate it will begin on Tuesday 26 or Wednesday 27 February, but this is subject to the nature of feedback we receive from our Ministers office.

Have a good weekend.

Ngā mihi

**Moana Jamieson-Sinclair** (she/her) | Senior Policy Analyst | Crown Response Office

Crown Response to the Abuse in Care Inquiry

Desk: s9(2)(a) | Mobile: s9(2)(a)

Website: [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz)



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**From:** Moana Jamieson-Sinclair

**Sent:** Friday, February 21, 2025 2:06 PM

**To:** 'Alexia.Ford@acc.co.nz' <[Alexia.Ford@acc.co.nz](mailto:Alexia.Ford@acc.co.nz)>; 'publicsectorengagement@acc.co.nz' <[publicsectorengagement@acc.co.nz](mailto:publicsectorengagement@acc.co.nz)>; 'Laura.Power@acc.co.nz' <[Laura.Power@acc.co.nz](mailto:Laura.Power@acc.co.nz)>; 'belinda.battley@dia.govt.nz' <[belinda.battley@dia.govt.nz](mailto:belinda.battley@dia.govt.nz)>; 'sacha.thorby@corrections.govt.nz' <[sacha.thorby@corrections.govt.nz](mailto:sacha.thorby@corrections.govt.nz)>; 'Matthew.Huddleston@corrections.govt.nz' <[Matthew.Huddleston@corrections.govt.nz](mailto:Matthew.Huddleston@corrections.govt.nz)>; 'JennaFaith.Allan@education.govt.nz' <[JennaFaith.Allan@education.govt.nz](mailto:JennaFaith.Allan@education.govt.nz)>; 'stephanie.ramirez@education.govt.nz' <[stephanie.ramirez@education.govt.nz](mailto:stephanie.ramirez@education.govt.nz)>; 'Verity.Treadwell@education.govt.nz' <[Verity.Treadwell@education.govt.nz](mailto:Verity.Treadwell@education.govt.nz)>; 'Lizzie.Dieckermann@education.govt.nz' <[Lizzie.Dieckermann@education.govt.nz](mailto:Lizzie.Dieckermann@education.govt.nz)>; 'Anne.OBrien@education.govt.nz' <[Anne.OBrien@education.govt.nz](mailto:Anne.OBrien@education.govt.nz)>; 'phil.knipe@health.govt.nz' <[phil.knipe@health.govt.nz](mailto:phil.knipe@health.govt.nz)>; 'Inverness.Mele@health.govt.nz' <[Inverness.Mele@health.govt.nz](mailto:Inverness.Mele@health.govt.nz)>; 'Derek.Senior@health.govt.nz' <[Derek.Senior@health.govt.nz](mailto:Derek.Senior@health.govt.nz)>; 'Murray.Shadbolt@ird.govt.nz' <[Murray.Shadbolt@ird.govt.nz](mailto:Murray.Shadbolt@ird.govt.nz)>; 'Anna.Johnston@justice.govt.nz' <[Anna.Johnston@justice.govt.nz](mailto:Anna.Johnston@justice.govt.nz)>; 'hannah.gray@justice.govt.nz' <[hannah.gray@justice.govt.nz](mailto:hannah.gray@justice.govt.nz)>; 'james.anderson2@mbie.govt.nz' <[james.anderson2@mbie.govt.nz](mailto:james.anderson2@mbie.govt.nz)>; 'michael.barker004@msd.govt.nz' <[michael.barker004@msd.govt.nz](mailto:michael.barker004@msd.govt.nz)>; 'linda.hrstich-meyer001@msd.govt.nz' <[linda.hrstich-meyer001@msd.govt.nz](mailto:linda.hrstich-meyer001@msd.govt.nz)>; 'Guillaume.Teerling002@msd.govt.nz' <[Guillaume.Teerling002@msd.govt.nz](mailto:Guillaume.Teerling002@msd.govt.nz)>; 'Adrian.Ross@police.govt.nz' <[Adrian.Ross@police.govt.nz](mailto:Adrian.Ross@police.govt.nz)>; 'Francesca.Moore@police.govt.nz' <[Francesca.Moore@police.govt.nz](mailto:Francesca.Moore@police.govt.nz)>; Helen Cook <[Helen.Cook@ot.govt.nz](mailto:Helen.Cook@ot.govt.nz)>; Laura Caney <[Laura.Caney@ot.govt.nz](mailto:Laura.Caney@ot.govt.nz)>; Terry Tottman <[terry.tottman@ot.govt.nz](mailto:terry.tottman@ot.govt.nz)>; 'emerson.toomaga@mpp.govt.nz' <[emerson.toomaga@mpp.govt.nz](mailto:emerson.toomaga@mpp.govt.nz)>; 'Mppadvice@mpp.govt.nz' <[Mppadvice@mpp.govt.nz](mailto:Mppadvice@mpp.govt.nz)>; 'hannah.hoang@mpp.govt.nz' <[hannah.hoang@mpp.govt.nz](mailto:hannah.hoang@mpp.govt.nz)>; 'Bethan.Streatfield@publicservice.govt.nz' <[Bethan.Streatfield@publicservice.govt.nz](mailto:Bethan.Streatfield@publicservice.govt.nz)>; 'margaret.mabbett@publicservice.govt.nz' <[margaret.mabbett@publicservice.govt.nz](mailto:margaret.mabbett@publicservice.govt.nz)>; 'mat.powell@publicservice.govt.nz' <[mat.powell@publicservice.govt.nz](mailto:mat.powell@publicservice.govt.nz)>; 'Charles.Smith@tpk.govt.nz' <[Charles.Smith@tpk.govt.nz](mailto:Charles.Smith@tpk.govt.nz)>; 'greep@tpk.govt.nz' <[greep@tpk.govt.nz](mailto:greep@tpk.govt.nz)>; 'Shannah-Leigh.Fiso@tpk.govt.nz' <[Shannah-Leigh.Fiso@tpk.govt.nz](mailto:Shannah-Leigh.Fiso@tpk.govt.nz)>; 'Stuart.Parkinson023@whaikaha.govt.nz' <[Stuart.Parkinson023@whaikaha.govt.nz](mailto:Stuart.Parkinson023@whaikaha.govt.nz)>; 'cabinetpapers@women.govt.nz' <[cabinetpapers@women.govt.nz](mailto:cabinetpapers@women.govt.nz)>; 'Riripeti.Reedy@women.govt.nz'

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**Subject:** Agency consultation for draft redress policy decision papers - feedback due COP Wednesday 26 February [BUDGET SENSITIVE]

SENSITIVE

Kia ora koutou

Please find attached the draft redress policy papers which the Crown Response Office are planning for **consideration at SOU on 12 March**. Attachments are Budget sensitive so if distributing further can you please keep track of who receives the papers.

The package of four papers seeks decisions, subject to final Budget 2025, on the overall approach to the next phase of the Government's redress response:

- Paper One: Delivering redress for survivors of abuse in care – overview;
- Paper Two: Delivering redress to survivors of abuse in care – functions and structure;
- Paper Three: Delivering redress to survivors of abuse in care – system eligibility, size, and model; and
- Paper Four: Delivering redress for survivors of abuse in care – system offerings.

In terms of timeline, the papers are being reviewed by Minister Stanford this weekend. We expect there to be a shortened Ministerial consultation period due to lodging required by 6 March. **Please provide agency feedback by COP Wednesday 26 February** we recognise this is a very short turnaround for such a big set of papers, but this approach enables us to align with Budget decisions.

Following this email, we will schedule a drop-in meeting to enable agencies to attend and provide verbal feedback.

As the papers are still in draft and subject to a final QA, please only raise substantive issues. In your responses it would be much appreciated if you include my colleagues Sam Bigwood [sam.bigwood@abuseinquiryresponse.govt.nz](mailto:sam.bigwood@abuseinquiryresponse.govt.nz), Alice Orsman [alice.orsman@abuseinquiryresponse.govt.nz](mailto:alice.orsman@abuseinquiryresponse.govt.nz) and Blaise Lidstone White [blaise.lidstonewhite@ot.govt.nz](mailto:blaise.lidstonewhite@ot.govt.nz) (cc'd) in your responses.

Ngā mihi

**Moana Jamieson-Sinclair** (she/her) | Senior Policy Analyst | Crown Response Office

Crown Response to the Abuse in Care Inquiry

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**Listening, learning, changing**  
**Mā Whakarongo me Ako ka huri te tai**  
Crown Response to the Abuse in Care Inquiry

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**From:** [MPP Advice](#)  
**To:** [Steph Coutts](#)  
**Cc:** [MPP Advice](#); [Carl Olive](#); [Hannah Hoang](#)  
**Subject:** MPP comment on Royal Commission - part three - detailed response for updates by 2pm Wednesday 26 Feb  
**Date:** Thursday, 27 February 2025 11:37:18 am  
**Attachments:** [image001.png](#)  
[2025-02-21 - second agency circulation - Response Plan Work Packages.docx](#)  
[Inquiry mockup Part III.pdf](#)

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Mōrena Steph

Apologies for the delay. Thank you for the opportunity to comment on the Response Plan Work Packages.

In general, the Ministry for Pacific Peoples provides the following comments:

- Pacific peoples are over-represented as abuse in care survivors. The impacts of such abuse are wide-ranging, with many survivors experiencing lifelong lower socio-economic status and poor health.
- On redress design, addressing systemic issues is critical to creating a more streamlined, consistent, and survivor-focused redress system. It is critical for survivors that the government offer a redress pathway as an alternative to litigation and that the process continues to be guided by the Crown Resolution Strategy. A balanced and transparent approach is therefore needed to build trust and confidence in the Government's response.
- Engaging with relevant stakeholders throughout the development and implementation of each recommendation response. This includes engaging with Pacific survivors and the survivor group that has been involved previously.

As the Ministry for Pacific Peoples is not directly involved in the care system, we continue to support the work as required, particularly on recommendations relevant to Pacific, below.

- Rec 55: Care provides to have safeguarding policies and procedures in place
- Rec 61: The Care Safety Agency should develop a workforce strategy for the care sector.
- Rec 63: Further improvements for all State and faith-based entities providing direct and indirect care to children, young people and adults in care.
- Rec 65: Complaints are responded to effectively.
- Rec 15: Embed human rights into the puretumu torowhānui (redress) system and scheme.
- Rec 116: Establish a body to commission, monitor and report on services delivered by community groups.
- Rec 118: Partner with iwi Māori to give effect to Te Tiriti o Waitangi and the United Nations Development on the Rights of Indigenous People in the development of the strategy, policy, design, implementation, and direct and indirect delivery of care function.

- Rec 127: Government and faith-based entities should co-design with communities in implementing the Inquiry's recommendations.

Please feel free to contact us through [mppadvice@mpp.govt.nz](mailto:mppadvice@mpp.govt.nz) should you have any questions or wish to discuss further.

Ps Emmerson is working at another agency.

Ngā mihi

Hannah

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**Ministry for  
Pacific Peoples**

Te Manatū mō ngā Iwi o te Moana-nui-ā-Kiwa

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**From:** Steph Coutts <steph.coutts@abuseinquiryresponse.govt.nz>

**Sent:** Wednesday, 26 February 2025 5:13 pm

**To:** Hannah Hoang <hannah.hoang@mpp.govt.nz>; Emmerson Toomaga <emmerson.toomaga@mpp.govt.nz>

**Subject:** FW: Royal Commission - part three - detailed response for updates by 2pm Wednesday 26 Feb

**Importance:** High

IN-CONFIDENCE

Kia ora kōrua

Just touching base to see if we'll be receiving any input from MPP on our documents?

Ngā mihi,

**Steph Coutts**

Principal Advisor – Policy and Strategy

---

**From:** Steph Coutts

**Sent:** Friday, 21 February 2025 11:10 am

**To:** Margaret Mabbett <[Margaret.Mabbett@publicservice.govt.nz](mailto:Margaret.Mabbett@publicservice.govt.nz)>;  
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**Subject:** Royal Commission - part three - detailed response for updates by 2pm Wednesday 26 Feb

**Importance:** High

IN-CONFIDENCE

Kia ora koutou

Hari Ramere. Hope you are all looking forward to the weekend. I certainly am. Let's hope the forecast rain passes quickly.

Please find attached the template that will continue to develop into part three of the Government response to the Royal Commission, the detailed response plan. As with part two, **please keep this in confidence and do not circulate widely in your organisations.**

Core care agencies will have seen this template before and have been asked to contribute. I have worked hard to include those contributions but, this has been a bit tricky. Not enough guidance was provided to you all, to support our request for input. As a result, some contributions were sent across multiple versions of the template and in email form. Some were at a level that I could not properly understand. As there were so many, some I have not gotten to as yet. Apologies for this.

Further work is needed from core agencies, and input is now requested from all agencies that are named as contributing to the response. For agencies that have not yet seen this document, please search for your agency name. And, let me know if you want a 15min teams chat about how it is all coming together. I can make space for this Monday.

Can you **please provide input, in the template only, with one response per agency, by 2pm Wednesday 26 Feb**. This is a hard deadline as a first draft of part two and three of the response plan will be sent to the Lead Minister on Friday 28 Feb.

By way of more detailed guidance:

- Please look at the System Leadership action area, and the justice sector responses under “Responding to abuse and neglect if it occurs”. These sections are starting to frame up well
- Please do not insert information about planned projects that are subject to B25 funding. We will include these once budget decisions have been made, working with responsible agencies. It is impractical for the draft to become budget sensitive at this stage
- Please spell out all acronyms in full. At this stage, we will abbreviate by work package so that people can dive into any package and understand it. This will remain a work in progress
- Please use “Royal Commission” or “the Commission” and “it”, not “RCOI” and “they”. This is a work in progress and we will need to edit and proof read the plan carefully when it is further developed
- Please include years for any Act that you reference
- In the “work completed to date” please include relevant, existing safeguards (see the Health update in the care worker registration package as a good example)
- Please think about the plan being published in May 2025, so there may be work that you’d current put in the “to come” category but will need to be in the “completed to date” category by that time
- Please write your updates for a public audience that that have a *low or no* understanding of the work you are providing information about. Think about this framework:
  - **Who** is responsible for the work, for example, “Health is leading...” and who will deliver the work, “It will be delivered by Ernie and Co, a specialist disability service provider”
  - **What** the work is – use the proper noun name for any strategy, project or programme that someone might be able to google to learn more about
  - **Why** it is being done – the intended outcome
  - **When** the work is expected to happen
  - **How** the work is being done, especially if in partnership, co-design or with survivors or those in care

Please think carefully about the best first place to include your content, and also included it, with a cross reference in all relevant work packages. It might be that you can introduce a strategy, project or programme at a high level in one work package, and say a bit more about in another work package. At this stage, we’d prefer repetition rather than gaps. This will remain a work in progress.

I’ve tagged the areas where I’ve been able to work through an action area in entirety, and there are comments throughout the document that I have inserted as I have been working

through the contributions. Please note that just because an action area or work package has no comments, it does not mean it does not require further input and review based on the more detailed instructions below.

If you are recording a “decline” against any recommendation or sub-recommendation, can you please write some rationale in the reason, and please clearly state (1) who made the decision and (2) if it has been noted or agreed by Cabinet. We need to be able to clearly state the decision maker for each decline recommendation and their need to be analysis in support of the decision, along with a clear sign-out paper trail. Agencies should expect OIAs on decline decisions from interested stakeholders.

In some cases, we will need agencies to work together on their input early next week. I’ve attempted to flag this. For example:

- Office of the Ombudsman OPCAT roles and responsibilities, and inspections across agencies in the monitoring and reporting section
- information on cross-government work that has occurred at Gloriavale, and is ongoing
- the Dame Karen Poutasi system review work that is relevant across numerous work packages (mandatory reporting, information sharing, educational campaigns).

With thanks to Julie, the PSC graphic designer, I’ve also attached an initial mock-up of how a designed version of the plan might look. It is also a work in progress – I’ve said that a lot in this email - but I think it is helpful to envisioning a final version.

Appreciate all the ongoing work towards the response plan. Please come back to me with questions.

Have lovely weekends.

Ngā mihi,

**Steph Coutts**

Principal Advisor – Policy and Strategy

---

**From:** Steph Coutts

**Sent:** Wednesday 19 February 2025 12:11 pm

**To:** Margaret Mabbett <[Margaret.Mabbett@publicservice.govt.nz](mailto:Margaret.Mabbett@publicservice.govt.nz)>; Matt Powell <[Mathew.Powell@publicservice.govt.nz](mailto:Mathew.Powell@publicservice.govt.nz)>; Derek.Senior@health.govt.nz; Inverness Mele <[Inverness.Mele@health.govt.nz](mailto:Inverness.Mele@health.govt.nz)>; Anne.OBrien@education.govt.nz; Lizzie Dieckermann <[Lizzie.Dieckermann@education.govt.nz](mailto:Lizzie.Dieckermann@education.govt.nz)>; Guillaume Teerling <[Guillaume.Teerling002@msd.govt.nz](mailto:Guillaume.Teerling002@msd.govt.nz)>; Meredith Paterson <[Meredith.Paterson025@msd.govt.nz](mailto:Meredith.Paterson025@msd.govt.nz)>; Michael Barker <[Michael.Barker004@msd.govt.nz](mailto:Michael.Barker004@msd.govt.nz)>; Esther Harcourt <[Esther.Harcourt002@whaikaha.govt.nz](mailto:Esther.Harcourt002@whaikaha.govt.nz)>; Monika Thomae <[Monika.Thomae091@whaikaha.govt.nz](mailto:Monika.Thomae091@whaikaha.govt.nz)>; Rachel Groves <[rachel.groves@ot.govt.nz](mailto:rachel.groves@ot.govt.nz)>; Andre Anderson <[Andre.Anderson@ot.govt.nz](mailto:Andre.Anderson@ot.govt.nz)>; Laura Caney <[Laura.Caney@ot.govt.nz](mailto:Laura.Caney@ot.govt.nz)>; [emily.douglas@justice.govt.nz](mailto:emily.douglas@justice.govt.nz); [Hannah.Gray@justice.govt.nz](mailto:Hannah.Gray@justice.govt.nz); [hayden.fenwick@mbie.govt.nz](mailto:hayden.fenwick@mbie.govt.nz); Kelly Hanson-White <[Kelly.Hanson-White2@worksafe.govt.nz](mailto:Kelly.Hanson-White2@worksafe.govt.nz)>; James Anderson <[James.Anderson2@mbie.govt.nz](mailto:James.Anderson2@mbie.govt.nz)>; Scott Emrys <[Scott.Emrys@acc.co.nz](mailto:Scott.Emrys@acc.co.nz)>; Laura Power

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**Subject:** Royal Commission - response plan discursive text for review by 10am Tuesday 25 Feb

IN-CONFIDENCE

Tēnā koutou katoa

I hope you are all well.

I am writing to share the first draft of the discursive text that will form part of the Government response plan to the Royal Commission. Please note, that it is being shared, **in confidence**, with a wide range of agencies who will lead or support the response.

The plan will cover both He Purapura Ora and Whanaketia.

Given the number and complexity of recommendations that are being addressed in the plan, we're currently expecting it to comprise three documents:

Part	What it will include	Notes
Part one	An accessible, high-level summary of the plan	<ul style="list-style-type: none"> <li>This will be the final document produced</li> </ul>
Part two	A discursive document with high level info on: <ul style="list-style-type: none"> <li>the Commission</li> <li>the government response</li> <li>progress to date</li> <li>the current phase of work</li> <li>governance, monitoring and reporting</li> </ul>	<ul style="list-style-type: none"> <li><b>This is the document attached</b></li> <li>It broadly aligns with the framework provided to Ministers</li> <li>It has a storyline running through the headings</li> <li>It has placeholders for redress and B25</li> <li>The diagrams are examples only</li> <li>The direction given was to <b>keep it brief</b></li> </ul>
Part three	The detailed response plan with: <ul style="list-style-type: none"> <li>work packages grouping the recommendations</li> <li>the current "response" and "status"</li> </ul>	<ul style="list-style-type: none"> <li>We're working on agency's contributions to this document</li> </ul>

	<ul style="list-style-type: none"><li>• updates on work completed/underway/planned</li></ul>	
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You will see placeholders for redress and other B25 initiatives. These will be incorporated later. They will be consulted more narrowly as they are sensitive, including Budget sensitive. This version of the document is being consulted widely so that all named government agencies, and those supporting the response have an opportunity for feedback.

**Please provide feedback in tracked changes and comment boxes by 10am Tuesday 25 February. This is a hard deadline to enable next steps.**

In providing feedback please:

- use the navigation pane to understand the storyline line, and take a quick read through before you begin to comment in detail
- accept that we might not be able to accommodate particular style and wording preferences across all agencies
- be cognisant that we will be trying to meet multiple needs and audiences with the response plan which has made drafting it quite tricky.

Ultimately, we expect the plan will become a public document.

The next steps are:

- we will share part three with agency contributions incorporated next, for further review and comment. We will have a short turnaround for this so please schedule time on Tuesday and Wednesday next week
- a first draft will be progressed to the Lead Minister's office for initial feedback by the end of the week.

Thank you in advance for your contributions to date.

Ngā mihi,

**Steph Coutts**

Principal Advisor – Policy and Strategy

Crown Response to the Abuse in Care Inquiry

T: s9(2)(a) | E: [steph.coutts@abuseinquiryresponse.govt.nz](mailto:steph.coutts@abuseinquiryresponse.govt.nz)

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**Listening, learning, changing**  
**Mā Whakarongo me Ako ka huri te tai**  
Crown Response to the Abuse in Care Inquiry

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**From:** [Hannah Hoang](#)  
**To:** [Steph Coutts](#)  
**Cc:** [Rebecca Martin](#); [Sandra Moore](#); [MPP Advice](#); [Carl Olive](#); [Hannah Hoang](#)  
**Subject:** RE: Abuse in Care Inquiry Response Plan - Papers for Ministerial Consultation - lodging on 3 April  
**Date:** Tuesday, 25 March 2025 11:33:29 am  
**Attachments:** [2025-02-17 - DRAFT Cabinet paper - Crown Response to the Abuse in Care Inquiry - Full Response Plan.docx](#)  
[2025-03-14 - APPENDIX ONE - Part two - Response Plan Background and Content - ministerial consult version.docx](#)  
[2025-03-14 - APPENDIX TWO - Part Three - Detailed Response Plan - ministerial consult version.docx](#)

Talofa lava Steph

Thanks for providing us with an update. We are a small team and will support the fortnightly meets as we can. If its possible, could you please send the invite to [mppadvice@mpp.govt.nz](mailto:mppadvice@mpp.govt.nz) so the team member selected to attend can access the invite easily.

Also, please send all papers for our review to the MPP Advice email (above).

With regard to the attached papers – while we do not have any specific feedback, we support the work. We would like to continue to be updated as the work progresses.

Ngā mihi

**Hannah Hoang** (*she/her*)  
 Senior Policy Analyst  
 Policy Team | Policy & Insights

Level 2, 44 The Terrace  
 PO Box 833, Wellington 6140, New Zealand



 **Ministry for  
Pacific Peoples**  
 Te Manatū mō ngā Iwi ō te Moana-nui-ā-Kiwa

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**From:** Steph Coutts <steph.coutts@abuseinquiryresponse.govt.nz>  
**Sent:** Thursday, 20 March 2025 12:11 pm  
**To:** Hannah Hoang <hannah.hoang@mpp.govt.nz>  
**Cc:** Rebecca Martin <rebecca.martin@abuseinquiryresponse.govt.nz>; Sandra Moore <sandra.moore@abuseinquiryresponse.govt.nz>  
**Subject:** FW: Abuse in Care Inquiry Response Plan - Papers for Ministerial Consultation - lodging on 3 April

IN-CONFIDENCE

Kia ora Hannah

I hope you are well.

Working through the response plan, and the agencies involved, it has occurred to me that it would be good to have MPP listed as part of work packages 7 – 9, and engaged in the work that we’re kicking off about the future structure of the care system. Both TPK and Whaikaha are list and engaging, given the over-representation of their populations in the care system and their interest in the decisions that will be made about the future design of the system and delivery of care. It would be really good to have MPP there as well. At the moment, it is feeling like a gap.

There are fortnightly, 1.5hr, meetings to form a work programme and deliver work on the functional review (work package 7) which will affect advice on the care system office, and care safety act (work packages 8 and 9). MPP could join the group, and decide on attendance when the agendas come out. And, make as little or as much contribution as able.

I am aware that as a small agency, it might be a stretch capacity-wise but it does feel like a gap not having MPP there.

Happy to discuss.

Of note, the plan otherwise references the population Ministries in Part Two, as you have seen. But only includes them in the “agencies involved” list in part three where they are directly involved and have work underway.

Ngā mihi,

**Steph Coutts**

Principal Advisor – Policy and Strategy

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**From:** Steph Coutts

**Sent:** Monday, 17 March 2025 10:30 am

**To:** [Margaret.Mabbett@publicservice.govt.nz](mailto:Margaret.Mabbett@publicservice.govt.nz); [Mathew.Powell@publicservice.govt.nz](mailto:Mathew.Powell@publicservice.govt.nz); [mark.bryant@crownlaw.govt.nz](mailto:mark.bryant@crownlaw.govt.nz); [Derek.Senior@health.govt.nz](mailto:Derek.Senior@health.govt.nz); [Inverness.Mele@health.govt.nz](mailto:Inverness.Mele@health.govt.nz); [Anne.OBrien@education.govt.nz](mailto:Anne.OBrien@education.govt.nz); [Lizzie.Dieckermann@education.govt.nz](mailto:Lizzie.Dieckermann@education.govt.nz); [Guillaume.Teerling002@msd.govt.nz](mailto:Guillaume.Teerling002@msd.govt.nz); [Meredith.Paterson025@msd.govt.nz](mailto:Meredith.Paterson025@msd.govt.nz); [Michael.Barker004@msd.govt.nz](mailto:Michael.Barker004@msd.govt.nz); [Esther.Harcourt002@whaikaha.govt.nz](mailto:Esther.Harcourt002@whaikaha.govt.nz); [Monika.Thomae091@whaikaha.govt.nz](mailto:Monika.Thomae091@whaikaha.govt.nz); Julie Miller <[Julie.Miller@ot.govt.nz](mailto:Julie.Miller@ot.govt.nz)>; Laura Caney <[Laura.Caney@ot.govt.nz](mailto:Laura.Caney@ot.govt.nz)>; [Emily.Douglas@justice.govt.nz](mailto:Emily.Douglas@justice.govt.nz); [Hannah.Gray@justice.govt.nz](mailto:Hannah.Gray@justice.govt.nz); [hayden.fenwick@mbie.govt.nz](mailto:hayden.fenwick@mbie.govt.nz); [kane.patena@worksafe.govt.nz](mailto:kane.patena@worksafe.govt.nz); [Kelly.Hanson-White2@worksafe.govt.nz](mailto:Kelly.Hanson-White2@worksafe.govt.nz); [James.Anderson2@mbie.govt.nz](mailto:James.Anderson2@mbie.govt.nz); [simon.cooke@mbie.govt.nz](mailto:simon.cooke@mbie.govt.nz); [brendon.strieker@mbie.govt.nz](mailto:brendon.strieker@mbie.govt.nz); [Scott.Emrys@acc.co.nz](mailto:Scott.Emrys@acc.co.nz); [Laura.Power@acc.co.nz](mailto:Laura.Power@acc.co.nz); [francesca.moore@police.govt.nz](mailto:francesca.moore@police.govt.nz); [Adrian.Ross@police.govt.nz](mailto:Adrian.Ross@police.govt.nz); [sacha.thorby@corrections.govt.nz](mailto:sacha.thorby@corrections.govt.nz); [Jayne.Beggs@dia.govt.nz](mailto:Jayne.Beggs@dia.govt.nz); [charlotte.stanley@dia.govt.nz](mailto:charlotte.stanley@dia.govt.nz); [Antony.Moss@dia.govt.nz](mailto:Antony.Moss@dia.govt.nz); [Belinda.Battley@dia.govt.nz](mailto:Belinda.Battley@dia.govt.nz); [patty.green@tpk.govt.nz](mailto:patty.green@tpk.govt.nz); [Charles.Smith@tpk.govt.nz](mailto:Charles.Smith@tpk.govt.nz); [shannah-leigh.fiso@tpk.govt.nz](mailto:shannah-leigh.fiso@tpk.govt.nz); [hannah.hoang@mpp.govt.nz](mailto:hannah.hoang@mpp.govt.nz); [elizabeth.cox@mch.govt.nz](mailto:elizabeth.cox@mch.govt.nz); [Brodie.Stubbs@mch.govt.nz](mailto:Brodie.Stubbs@mch.govt.nz); [anna.chalmers@women.govt.nz](mailto:anna.chalmers@women.govt.nz); [kellie.coombes@women.govt.nz](mailto:kellie.coombes@women.govt.nz); [Liesle.Theron@dpmc.govt.nz](mailto:Liesle.Theron@dpmc.govt.nz); [Faith.Aldridge@treasury.govt.nz](mailto:Faith.Aldridge@treasury.govt.nz); [Allie.Jarratt@treasury.govt.nz](mailto:Allie.Jarratt@treasury.govt.nz)

**Cc:** Rebecca Martin <[rebecca.martin@abuseinquiryresponse.govt.nz](mailto:rebecca.martin@abuseinquiryresponse.govt.nz)>; Sandra Moore <[sandra.moore@abuseinquiryresponse.govt.nz](mailto:sandra.moore@abuseinquiryresponse.govt.nz)>

**Subject:** Abuse in Care Inquiry Response Plan - Papers for Ministerial Consultation - lodging on 3 April

IN-CONFIDENCE

Kia ora koutou,

Hope you are well.

Apologies to those who receive this package twice; we have a smaller group of agencies we're in frequent contact with and a wider group of agencies feeding into the Response Plan.

We want to make sure all agencies receive this package of Response Plan papers that went to Minister Stanford's office on Friday. The package includes:

1. Cabinet submission
2. Appendix one – Response Plan Background and context
3. Appendix two – the Detailed Response Plan
4. Appendix three – a mock-up of a visual representation of how the plan might look when designed
5. Appendix four – a table of decisions made to accept, accept intent, partially accept or decline recs – and the decision makers (some agencies were very keen to see this to ensure we are documenting decisions and that they are being made at the right level)
6. Appendix five – Draft terms of reference for the proposed Ministerial Advisory Group
7. Briefing on scope – proposed approach to policy decisions on the scope of the Response Plan (not for Cabinet – its in response to the question raised at joint

Ministers meeting on 10 February)

8. Covering Briefing – describing all the above papers

It is not clear how and when the package will be circulated to other Ministers, but it would be appreciated if you could **let us know, ASAP** if:

- your agency holds any concerns that you intend to raise with your ELT or Ministers
- you have any suggestions about how to assist Ministers to work through and support the package at Cabinet.

We also welcome **additional input and feedback on the Response Plan by 12 noon Wednesday 19 March**. We are continuing to refine the plan, to ensure it is complete and to further simplify the plan for Ministers and an external audience.

If you would like to meet to discuss any matters, please let us know. We continue to encourage agencies to meet together on work packages and recommendations where there needs be shared content.

Ngā mihi,

**Steph Coutts**

Principal Advisor – Policy and Strategy

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