

8 October 2021

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RESPONSE TO AN OFFICIAL INFORMATION ACT REQUEST

On 10 September 2021, you contacted the Ministry for Pacific Peoples (the Ministry) requesting, under the Official Information Act 1982 (OIA), the following information:

1. *From 1 January to 30 June 2021, how many OIA requests did your agency receive?*
2. *From 1 January to 30 June 2021, what was the average OIA response time (including any extension time)?*
3. *From 1 January to 30 June 2021, what was the longest OIA response time (including extension time)?*
4. *From 1 January to 30 June 2021, what percentage of OIAs required a time extension?*
5. *From 1 January to 30 June 2021, what percentage of OIAs were refused?*
6. *From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?*

In response to your request, please see table below, which provides details of the OIA requests received during the period 1 January to 30 June 2021.

Query	Response
OIA requests received	37
Average OIA response time (working days)	12
Longest OIA response time (working days)	82
Extended OIA requests	11%
Refusals	8%
Partial refusals	8%
Redacted information	3%

The Public Service Commission – Te Kawa Mataaho (the Commission) collects OIA statistics from agencies on a 6-monthly basis. Public Service OIA statistics for the period 1 January to 30 June 2021 was released on 8 September 2021. You can locate this information here: www.publicservice.govt.nz/resources/latest-oia-statistics-released-jan-june-2021/

You will note that the Ministry's data shown on the agency's website for the recent reporting period is different. Unfortunately, the Ministry's data reported to the Commission did not include the full set of requests for information made by the Media. The difference in the numbers represents these types of information requests. The Ministry has already notified the Commission of this error and this information will be amended for the next reporting period.

In support of the principles and purposes of the Act, the Ministry proactively publishes its responses to Official Information Act requests. As such, this letter will be published on the Ministry for Pacific Peoples' website. Your personal details will be removed, and the Ministry will not publish any information that would identify you as the person who requested the information.

Should you wish to discuss this response with us, please feel free to contact the Ministry at: oi_requests@mpp.govt.nz.

If you are dissatisfied with this response, you have the right, under section 28(3) of the Act, to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

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Agnes Sefo
Deputy Secretary,
Office of the Secretary for Pacific Peoples